

# ADULT SOCIAL CARE DAY CENTRE CONSULTATION

‘YOUR DAY, YOUR SAY’



 **RESET**

 **RESHAPE**

 **RESTART**

# Contents

Section	Page
1. Introduction	3
2. What are we consulting on?	6
3. What are the proposed options for the day centres?	10
4. Why are we consulting?	23
5. How will we consult?	25
6. Frequently Asked Questions	32

# 1. Introduction

Birmingham City Council want the best possible quality of life for all our citizens and as part of this we are committed to improving our Day Centres for adults with disabilities.

We must balance this with the need to be more efficient as a Council.

The Council is facing a significant financial challenge. As a result, we are required to make savings in relation to the services provided by the Council. This does include Adult Social Care, of which the Day Centres are part.

We currently have 9 Adult Social Care Day Centres in the City.

These support 426 citizens and provide respite to carers and family members.

The budget for the Centres is £11,352,000 per year.

The nine Centres are below.

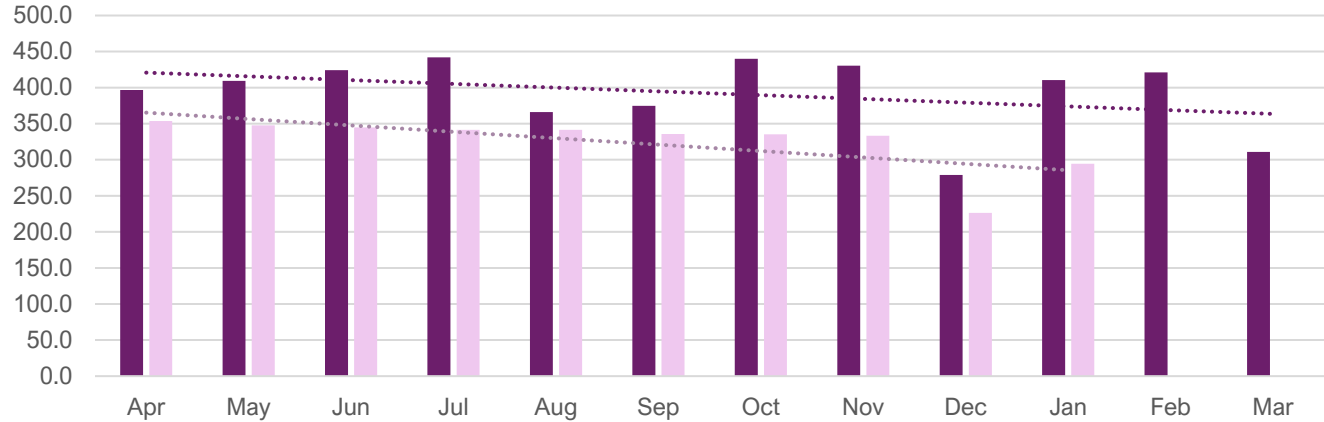
Name of Centre	Location
<b>Alderman Bowen</b>	125 Broadway Avenue, Bordesley Green, Birmingham, B9 5YD
<b>Beeches GoLDD</b>	174 Beeches Road, Great Barr, Birmingham, B42 2HN
<b>Ebrook</b>	Shooters Hill, Sutton Coldfield, B72 1HX
<b>Elwood</b>	270 Reservoir Road, Erdington, Birmingham, B23 6DE
<b>Fairway (The)</b>	2 The Fairway, Kings Norton, B38 8XJ
<b>Harborne</b>	370 West Boulevard, Quinton, Birmingham, B32 2PG
<b>Heartlands</b>	6 Inkerman Street, B7 4SB
<b>Hockley</b>	27 All Saints Road, Hockley, Birmingham, B18 5QB
<b>Moseley</b>	1 Amesbury Road, Moseley, B13 8LD



# 1. Introduction

We know that the services provided by the Day Centres are valued by citizens who access them and by their carers and family members. They provide a social environment and aim to increase a person's independence, ultimately reducing and delaying the need for future services. They also provide respite to carers.

However, we also know that since the Covid pandemic, the number of people accessing the Day Centres in Birmingham has significantly reduced.



	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
2019-20 av.	396.6	409.3	424.1	442.0	366.0	374.8	440.0	430.5	279.0	410.6	421.2	310.9
2023-24 av.	353.8	347.6	344.8	341.4	341.4	335.6	335.4	333.2	226.3	294.5		

This graph and table shows the declining attendance as of 2023 compared to 2019:

# 1. Introduction

In addition to declining attendance, we also know that the needs and aspirations of current and potential service users are changing, that not all our Centres are fully accessible, and that some require significant investment to reach required standards. We also know that staff recruitment is a particular challenge, meaning that there are over seventy vacancies across the nine Day Centres. In addition, transport is a major challenge in relation to supporting all Centres. Council officers consider that not all our Day Centres are efficient or offer value for money. This is at a time when Birmingham City Council faces significant financial challenges requiring the making of unprecedented savings. The savings proposals for the Day Centres are £1.95 million for 2024/2025 (which we propose will be achieved by deleting staff vacancies) and £3.35 million in 2025/2026 (through the release of some of our assets and the reduction of our running costs). A public consultation has been agreed by the Council in relation to the savings proposals. The purpose of the consultation is to make sure that people have a chance to tell us about their views on the proposals for our Day Centres in Birmingham.

It is important to say that while the Day Centre savings proposal is included in the Councils budget, no decision about the future of any of the nine Day Centres has been made.

We want to hear people's views before finalising any proposals and seeking a decision from the Councils Cabinet of elected members in September 2024. Our public consultation is called 'Your day, Your say'. This document explains why we are consulting with you and describes the different options we have considered. Based on the analysis of the current Day Centres, this document also outlines our preferred option and our rationale at this stage for your views which will inform our final recommendations for decision to the Councils Cabinet of elected members in September 2024.

## 2. What are we Consulting on?

A review of the Adult Social Care Day Centres was carried out following the Covid pandemic by an organisation independent to the Council; Red Quadrant, in partnership with volunteers from citizens who use services, their carers and others with lived experience, known as the Empowering People Team.

A report was presented in April 2023 that described the findings from the review. This led to the Council's Cabinet approving a Service Improvement Plan for the nine Adult Social Care Day Centres.

In addition to this initial review by Red Quadrant and the Empowering People Team, there has been further engagement with the Day Centre managers and staff, citizens and carers, to further shape the required improvements and the future planning of the Day Centres.

There has also been further analysis to understand how efficient each of the nine Day Centres are.

The quantitative and qualitative data has informed our improvement work so far. This has been based on what we have been told by citizens, carers and staff. All of this has informed our key outcomes and principles for the future improvement of our Day Centres.



# Key Outcomes

The key outcomes driving our improvement work are:

## Outcome 1

Meet people's outcomes for social interaction and physical and mental stimulation.

## Outcome 2

Meet carers outcomes for respite.

## Outcome 3

Meet people's care and support needs as required by the Care Act 2014

# Consultation Approval

On the 5<sup>th</sup> March 2024 the Council approved the consultation on the proposed savings linked to the improvement and rationalisation of the nine Centres.

Our aim in rationalising our services is to increase efficiencies, deliver proposed savings and develop a more flexible person-centred offer that is reflective of our key outcomes and principles.

The proposed rationalisation will help us to continue to improve the remaining Centres. This does not mean the ending of services for any service users or the support for carers. It may however mean that the service they receive may be provided from a different location within the city of Birmingham.



# Key Principles driving our improvement work

The key principles driving our improvement work that we need to maintain and further develop are:

## Principle 1

Promote and maintain independence in a consistent way which is personalised, flexible and responsive.

## Principle 2

Promote learning in a stimulating and supportive environment.

## Principle 3

Deliver greater integration and partnership working with local communities.

## Principle 4

Maximise the use of community facilities that can be accessed by older people and younger adults with disabilities.

### 3. What are the proposed options for the Day Centres?

We have considered several proposed options in relation to the Day Centres against four important questions linked to our qualitative and quantitative analysis.

These are:

#### Quality

Would the proposed option improve the quality of facilities and activities people are able to access?

#### Value for Money

Would the proposed option represent good value for money between the short and the longer term?

#### Least Disruption

What degree of disruption to citizens and carers would result from the proposed option?

#### Future Direction of the Service

Would the proposed option meet the key components and principles of our Improvement and Transformation Journey?



# Proposed Options

With these questions in mind alongside our key outcomes and principles the options we have considered to inform our proposals are:

Option	Reasons why this might work	Reasons why this might not work
<p>1 Do Nothing- continue to run the 9 Day Centres in their present format The Council is looking to make significant financial reductions across many areas of its services. However if you think the financial savings referred to here should be achieved by targeting other areas of Council spending instead, please tell us which areas.</p>	<ul style="list-style-type: none"> <li>• Would be less disruptive for existing service users.</li> <li>• Would be less disruptive for carers.</li> </ul>	<ul style="list-style-type: none"> <li>• Would not improve the quality of facilities or increase the efficiencies of all Centres.</li> <li>• Would not provide value for money.</li> <li>• Would not deliver the proposed savings</li> <li>• Would not be financially sustainable.</li> <li>• Would not meet the key outcomes or the key principles of our current Improvement and Transformation Journey.</li> </ul>
<p>2 Refurbish the Day Centres so they meet modern standards</p>	<ul style="list-style-type: none"> <li>• Would be less disruptive</li> </ul>	<ul style="list-style-type: none"> <li>• Would not provide value for money.</li> <li>• Would not be financially viable.</li> <li>• Would not deliver the proposed savings.</li> <li>• Would not meet the key outcomes or principles of our current Improvement and Transformation Journey.</li> </ul>

# Proposed Options (continued)

With these questions in mind alongside our key outcomes and principles the options we have considered to inform our proposals are:

Option	Reasons why this might work	Reasons why this might not work
<p>3 Rationalise the Service by the re-location of existing service users and staff from 4 Day Centres to the remaining 5 Day Centres</p>	<ul style="list-style-type: none"> <li>• Would improve the quality of facilities and services.</li> <li>• Would provide value for money.</li> <li>• Would meet the key principles and outcomes of our improvement and transformation journey.</li> <li>• Would deliver the proposed savings.</li> </ul>	<ul style="list-style-type: none"> <li>• Would cause short term disruption to service users and carers.</li> </ul>
<p>4 Close all Day Centres</p>	<ul style="list-style-type: none"> <li>• We have not identified any benefits to this option.</li> </ul>	<ul style="list-style-type: none"> <li>• Would cause maximum disruption for existing service users and carers.</li> <li>• Would not meet the outcomes or principles of our current Improvement and Transformation Journey</li> </ul>

# Qualitative vs Quantitative Analysis

Based on the analysis of both our qualitative and quantitative data and our key outcomes and principles, Option 3 is currently our preferred option.

Option 3 proposes that the service is rationalised, and that the following four Day Centre Services are re-located, and service users are supported to move with staff to the Centres that will continue to provide support. There will be no staff redundancies as a part of the rationalisation proposal, but it may mean that the place of work for staff may change, subject to consultation, to ensure consistency of support for service users and to protect jobs for staff.

The rationalisation will enable us to strengthen the offer to service users and their carers, improve efficiencies and support the continued change of the service in response to the qualitative and quantitative work we have completed. The four Day Centres we are proposing will be re-located are:

- **1. Beeches GoLDD**
- **2. Fairway**
- **3. Harborne**
- **4. Heartlands**

The rationale for the proposal has been informed by both our qualitative data and quantitative data.

# Key Messages from our Qualitative Data

The work completed by Red Quadrant and our engagement with staff, together with a review of the accessibility of current centres, geographical location and the offer provided to citizens and carers has told us that we need to improve the diversity of our offer, engage more effectively and consistently with local communities, foster the development of social enterprise and work collaboratively with our partners to reduce costs and improve outcomes for citizens, carers and family members.

Themes across the engagement events are shown on the following pages.



# The Impact of the Pandemic

Temporary closure had a major impact on people using the Centres, their carers, family members and staff. Providers came together to find new and creative ways to support people which was clearly appreciated. Some Social Enterprise schemes haven't been restarted and activities have been reduced and/or restricted. Other professionals such as opticians, chiropodists, dentists and hairdressers used to visit the Centres but haven't fully returned since Covid.

*"There were projects occurring prior to COVID in the community, since COVID these have stopped".*

**Hockley Staff Engagement Session 12/10/23**

*Sadly, a lot of clients passed away during Covid pandemic and they have had difficulty getting referrals since – this has significant knock on in terms of funding and having sufficient numbers to do activities they want to do.*

**Beeches GOLDD conversation template, Red Quadrant phase 2, 13/02/24**

# The importance and status of Day Centres

Temporary closure had a major impact on people using the Centres, their carers, family members and staff. Providers came together to find new and creative ways to support people which was clearly appreciated. Some Social Enterprise schemes haven't been restarted and activities have been reduced and/or restricted. Other professionals such as opticians, chiropodists, dentists and hairdressers used to visit the centres but haven't fully returned since Covid.

*"Citizens have joined groups such as Advocacy Matters, and this has helped citizens improve their confidence".*

**Elwood Staff Engagement Session, 13/11/23**

*Day opportunities provide a safe place where our loved ones can attend, this gives us time to be able to do the things we need to without having to worry about them*

**Red Quadrant Report My Daily Life My Choice co-produced day opportunity review 02/03/23**



# Barriers faced

People using Day Centres wanted to do more in the community. Transport was the most talked about issue faced (specialist and public transport) for getting to and from the Centres and accessing the community. A shortage of drivers, increased running costs and drivers being unable to meet care needs were cited by the staff. Accessibility of venues and lack of facilities like changing places also pose a significant barrier to accessing the community. The attitudes and awareness of the public and mainstream staff left many feeling anxious or ashamed about going out. Staff felt Risk Assessments and Health & Safety concerns are time consuming and prevent them from taking people out. The static opening hours of the Centres was seen as a barrier as people would like to be able to attend on evenings and weekends

*Opening hours - with current transport issues, the length of day services short and. Carers would like more flexibility with this. The impact on them and their health is that they are cancelling medical appointments as need to be home to receive the person they care for or are anxious when out during the day that they've got to get back in time.*

**Day Opportunities Meetings Feedback (100 day sprint)**

*Staff are unable to take citizens out due to health and safety*

**Heartlands Staff Engagement 12/10/23**

# The importance of collaborative working

It was raised that there were different facilities, activities, staffing levels and training across the Centres. There are also differing needs and wants of people who use Day Centres, for example adults with Learning Disabilities as opposed to Physical Disabilities.

People who use Day Centres want to be able to visit other Centres and make use of their facilities. People also reported a lack of continuity and certainty. There was also a desire for collaboration and joint working across Day Centres, Specialist Schools and College and Health and Social Care Professionals.

*More collaborative work with other centres and organisations within the city. (Age UK other day services etc) better communication with other BCC centres, so that resource is that one centre has will be available to other centres.*

**Beeches GOLDD conversation template,  
Red Quadrant phase 2, 13/02/24**

# Required Capital Investment

Building Conditions Survey's were undertaken in 2021 and the following costs were quoted for repair work on the Internal Day Centres:

Day Centre	Essential Work	Essential Work (within 2 years)	Desirable work (within 3 years)	Total
Alderman Bowen	£14,570	£34,506	£32,190	£81,266.00
Beeches GOLDD	£100	£7,090	£19,700	£26,890.00
Ebrook	£2,100	£4,285	£12,450	£18,835.00
Elwood	£16,398	No quote provided	No quote provided	£16,398.00
Fairway	£2,250	£20,300	£55,600	£78,150.00
Harborne	£700	£12,700	£41,250	£54,650.00
Heartlands	£134,596	£55,350	£0	£189,946.00
Hockley	£2,200	£3,912	£40,734	£46,846.00
Moseley	£2,336	£5,171	£97,570	£105,077.00

Further repair cost quotes were requested in 2023 for both Heartlands and Fairway following requests for remedial work. These costs were quoted as shown;

Day Centre	Total
Fairway roof/asbestos	£23,979.00
Heartlands modernisation	£2,821,418.00

# Annual Running costs and Required Capital Investment combined including Centre Capacity and Staffing Levels

The quantitative data in addition to the required capital investment includes for each centre the annual running costs, capacity of each centre, actual attendance, current staffing levels and vacancies.

Centre	Premises Costs		Building Capacity to support Citizens		Current staffing levels to support Citizens		
	Annual running costs	Repair Costs/ Capital investment required	Capacity /citizens per day	% Citizen attendance	Current staffing levels	Vacant positions	% Staff vacancies
Alderman Bowen	£1,593,630.55	£81,266.00	120	44.58%	43	10	18.87%
Beeches GOLDD	£397,663.64	£26,890.00	25	45.6%	8	7	46.67%
Ebrook	£1,080,367.64	£18,835.00	60	72.33%	27	5	15.63%
Elwood	£568,725.82	£16,398.00	50	47.8%	14	8	36.36%
Fairway	£405,060.00	£102,129.00	50	16%	9	0	0%
Harborne	£1,501,747.64	£54,650.00	80	51.63%	32	12	27.27%
Heartlands	£791,105.45	£3,011,364.00	108	44.81%	16	14	46.67%
Hockley	£1,343,629.09	£46,846.00	110	57.91%	32	11	25.58%
Moseley	£1,312,157.45	£105,077.00	115	45.22%	39	11	22%

# Proposal – re-location of Centres

The four Centres proposed for re-location when taken as an overall average have the lowest attendance levels as a percentage of the Centres capacity, the highest running costs, and the highest percentage of staff vacancies.

The Tables opposite show the detail:

Centre	Current number of staff	Vacant positions	% Staff vacancies (of day centre total full staff complement)
<b>Beeches GOLDD</b>	8	7	46.67%
<b>Fairway</b>	9	0	0%
<b>Harborne</b>	32	12	27.27%
<b>Heartlands</b>	16	14	46.67%

Centre	Capacity/citizens per day	Current Daily attendance/citizens per day	% Citizen attendance
<b>Beeches GOLDD</b>	25	11.4	45.6%
<b>Fairway</b>	50	8.0	16.00%
<b>Harborne</b>	80	41.3	51.63%
<b>Heartlands</b>	108	48.4	44.81%

Centre	Day Rate	Annual Running Cost	Current Annual Running Cost per citizen	Capital investment (excluding inflation/cost of living/modernisation)
<b>Beeches GOLDD</b>	£150.63	£397,663.64	£34,882.78	£26,890.00
<b>Fairway</b>	£210.97	£405,060.00	£50,632.50	£102,129.00
<b>Harborne</b>	£139.67	£1,501,747.64	£36,361.93	£54,650.00
<b>Heartlands</b>	£70.74	£791,105.45	£16,345.15	£189,946.00

# Proposal – remaining Centres

The proposal is that the five remaining Day Centres will absorb the citizens who are currently accessing Beeches GOLDD, Fairway, Harborne and Heartlands and associated staff. The five Centres proposed are:

## 1. Alderman Bowen

## 2. Ebrook

## 3. Elwood

## 4. Hockley

## 5. Moseley

The proposed rationalisation to the five Centres from nine we believe will improve efficiencies and the quality of support for citizens. There will be more citizens attending these Centres as a result, creating a more stimulating environment with lots of new opportunities to socialise. The Centres will be fully staffed and able to provide the person-centred support citizens have been asking for.

Centre	Capacity/citizens per day	Current Daily attendance/citizens per day	% attendance
Alderman Bowen	120	53.5	44.58%
Ebrook	60	43.4	72.33%
Elwood	50	23.9	47.8%
Hockley	110	63.7	57.91%
Moseley	115	52.0	45.22%

Centre	Current number of staff	Vacant positions	% Vacancies (of day centre total full staff complement)
Alderman Bowen	43	10	18.87
Ebrook	27	5	15.63
Elwood	14	8	36.36
Hockley	32	11	25.58
Moseley	39	11	22.00

Centre	Day Rate	Annual Running Cost	Current Annual Running Cost per citizen	Capital investment (excluding inflation/cost of living/modernisation)
Alderman Bowen	£140.68	£1593 630.55	£29 787.49	£81 266.00
Ebrook	£105.67	£1080 367.64	£24 893.26	£18 835.00
Elwood	£102.14	£568 725.82	£23 796.06	£16 398.00
Hockley	£90.88	£1343 629.09	£21 093.08	£46 846.00
Moseley	£116.82	£1 312 157.45	£25 233.80	£105 077.00

## 4. Why are we consulting?

Councillors are responsible for making decisions for the Council. Holding a public consultation gives those who may be directly affected by the proposals the opportunity to have their say and influence the decision that is made. Those who may be in-directly affected, community organisations and the public are also encouraged to review these proposals and give feedback.

During the consultation you can request further information, ask questions and request that we investigate viable alternative options that have not been identified and that will deliver on the required outcomes.

We will publish our response to comments received and this information will be considered by Council so that they can make an informed decision.



# Consultation Timetable

The Consultation Timetable is:

**Tuesday 7<sup>th</sup> May 2024**

Consultation Opens

**Tuesday 9<sup>th</sup> July**

Consultation Closes

**September 2024**

Report to Cabinet for recommendations and decision



## 5. How will we consult?

Everyone can respond to the consultation by reading this consultation document, which summarises the proposals and then by completing the consultation questionnaire.

If you have any questions about the proposals, need more information or would like us to consider other ideas then please let us know by emailing the 'Your day, Your say' email address at

[yourdayyoursay@birmingham.gov.uk](mailto:yourdayyoursay@birmingham.gov.uk)

Or by calling the 'Your day, Your say' telephone number **0121 675 8454**.

For those people who may be directly affected by the proposals, people who attend the Day Centres, their relatives, carers and representatives, we have organised meetings to enable everyone who wants to take part in the consultation to be able to do so.



# Consultation Meetings

We will take special care to ensure that the people who attend the Day Centres are consulted, without causing distress, especially to those who may have difficulty understanding what is happening. We will discuss this with the people who know them best such as their relatives, carers, representatives and the staff in the Centres.

For those people who may need help and have no representative, we will offer support through advocates provided by independent organisations, who will assist them to ensure that they can express their views.

The consultation activities with the people we support, and their relatives and carers will be tailored to individual requirements where practicable and possible.

# Day Centre Consultation Meetings

Day centre consultation meetings (Service Users and Carers):			Service User	Carer	Links
8 <sup>th</sup> May 2024	Virtual	NA	N/A	7.00pm - 8.00pm	<a href="#">Join the meeting now</a> Meeting ID: 371 711 551 825 Passcode: g3aWJu
13 <sup>th</sup> May 2024	Alderman Bowen	Alderman Bowen, 125 Broadway Avenue Bordesley Green, Birmingham B9 5YD	10.30 - 12pm	1pm - 2.30	N/A
15 <sup>th</sup> May 2024	Ebrook	Shooters Hill, Sutton Coldfield, B72 1HX	10.30 - 12pm	1pm - 2.30	N/A
28 <sup>th</sup> May 2024	Elwood	270 Reservoir Road, Erdington, Birmingham, B23 6DE	10.30 - 12pm	1pm - 2.30	N/A
3 <sup>rd</sup> June 2024	Fairway	2 Fairway, Kings Norton, B38 8XJ	10.30 - 12pm	1pm - 2.30	N/A
10 <sup>th</sup> June 2024	Harborne	370 West Boulevard, Quinton Birmingham, B32 2PG	10.30 - 12pm	1pm - 2.30	N/A
11 <sup>th</sup> June 2024	Hockley	27 All Saints Road, Hockley, Birmingham, B18 5QB	10.30 - 12pm	1pm - 2.30	N/A
18 <sup>th</sup> June 2024	Moseley	1 Amesbury Road Moseley B13 8LD	10.30 - 12pm	1pm - 2.30	N/A

# Day Centre Consultation Meetings

The choice that will be offered to service users and carers accessing the Day Centres include:

- Attending any one of the consultation meetings dedicated to service users at the Day Centres
- Attending any one of the consultation meetings dedicated to carers at the Day Centres
- Attending any one of the Public Consultation Meetings
- By completing the 'Your day, Your say' Online questionnaire.
- By completing the 'Your day, Your say' hard copy questionnaire.
- By completing the 'Your day, Your say' easy read consultation document and questionnaires if this is your preferred way of communicating with us.

# Public Consultation Meetings

We have also organised four public consultation meetings across the city for people who may not be directly affected by the proposals

<u>Public Consultation meetings:</u>		<u>Address</u>	<u>Time</u>	<u>Links</u>
<b>16<sup>th</sup> May 2024</b>	Virtual	N/A	2:00pm - 3:00pm	<a href="#">Join the meeting now</a> Meeting ID: 337 506 828 745 Passcode: TSeRqY
<b>13<sup>th</sup> June 2024</b>	Virtual	N/A	1:00pm - 2:00pm	<a href="#">Join the meeting now</a> Meeting ID: 379 604 397 412 Passcode: iniSbr
<b>17<sup>th</sup> June 2024</b>	Face-to-Face	Harborne Pool & Fitness Centre Lordswood Road, Harborne, Birmingham B17 9QS	2:00pm - 3:00pm	N/A
<b>8<sup>th</sup> July 2024</b>	Face-to-Face	DRC (Disability Resource Centre) Information Health and Wellbeing Centre Unit 18, Ace Business Park, Mackadown Lane, Kitts Green, B33 0LD	10:30am - 11:30am	N/A

# Public Consultation Meetings

The choice that will be offered to the public include:

- Attending any one of the Public Consultation Meetings
- By completing the 'Your day, Your say' online questionnaire
- By completing the 'Your day, Your say' hard copy questionnaire
- By completing the 'Your day, Your say' easy read consultation questionnaire if this is your preferred way of communicating with us.

# Further Information

You can get further information about our consultation by contacting:

The 'Your day, Your say' Consultation Email address [yourdayyoursay@birmingham.gov.uk](mailto:yourdayyoursay@birmingham.gov.uk)

The 'Your day, Your say' Consultation Number  
0121 675 8454

The Council's 'Your day, Your say' website <https://www.birminghambeheard.org.uk>

## 6. Frequently Asked Questions





# Frequently Asked Questions

## **Q1: I like my Day Centre, why does it have to change?**

A: The number of people attending Day Centres has reduced during recent years and not all the centres are being used as well as they could be.

## **Q2. I like the support I get from my Day Centre – will this change?**

A. Any changes put in place would not mean you will lose your support. It might mean that it is provided from a different place in Birmingham.

## **Q3: Are you doing this just to save money?**

A: We want to provide better and a wider range of activities and support for people who use our current Day Centres. This might still be in the Day Centre or somewhere else. As a Council we need to make sure that we run our services as efficiently as possible. However, the Council is also facing a significant financial challenge and as a result we are required to make savings in relation to the services provided by the Council and that does include the Adult Social Care Day Centres.

## **Q4: If I go to a different Day Centre will transport be provided?**

A: We will work with people individually to agree transport arrangements, but this will depend on your choice of Day Centre and the availability of transport. We can also consider Independent Travel Training for people.

## **Q5: What if I don't like any of the alternative Day Centres on offer to me?**

A: We are finding that some people are choosing to do different things rather than attend a Day Centre. We can work with you to look at other opportunities if this is what you want.

# Frequently Asked Questions

## **Q6: What about the staff?**

A: The staff team will be involved, and we will be using their knowledge and expertise. Changes to some services may have an impact on some staff and we will be keeping everyone fully updated as the plans are developed.

## **Q7: If the service I receive is likely to change, will I be able to move with my friends?**

A: We will do everything we can to support you to move with a friend if that is your choice, but this may not be possible in every case.

## **Q8: What happens next?**

A: We will gather everyone's views together and consider how this affects the services we can offer in the future as part of the consultation. We must make recommendations based on these views which will need the approval of the Council's Cabinet in September 2024 before any final decisions are made.

Q9: If councillors agree to the changes recommended when will things change?

A: If councillors agree the changes, following the completion of the consultation process, you will be supported to understand and consider the affect it may have on you. If you are affected, you will be supported to understand the Day Centres available that you could attend. We will work closely with you and your family before we make any final decisions.

## **Q10: Are other Councils changing Day Centres?**

A: Less people are attending Day Centres in other cities across the country. Different ways of providing support for people have been developed since the Covid Pandemic. Younger adults also tell us they want to do things differently and are looking for different support in their local communities.

**We would like to thank you for taking the time to read this document and encourage you to respond to the consultation proposals.**

**‘YOUR DAY, YOUR SAY’**



 **RESET**

 **RESHAPE**

 **RESTART**



@BhamCityCouncil



@birminghamcitycouncil



@birminghamcitycouncil



birmingham.gov.uk