

QMV/PQAS Plan and Scoring Methodology
Home Support, Supported Living and Care Homes

Domain 1	Domain 2	Domain 3	Domain 4	Domain 5
Equality & Diversity	Assessment	Safeguarding Policy and procedures	Recruitment and Selection	Registered Manager
MCA/DoLs	Risk Management Plan	Guidance & Training	Employment Checks	Quality Assurance
Communication	Person-centred plan	Review of care plan	Roles & Responsibilities	Incidents/Accidents
Capacity to Consent	Keyworker/Enablement	Adequate information	Working Environment Adjustments	Risk to visitors/premises
Info on Consent	Reviews	Cleanliness & infection control	Code of conduct	BCP
Advanced Decisions	Nutrition	Management of medicines	Staffing & staff deployment	Complaints
	Health & Well-being	Records MAR Charts	Induction program	Secure Records
		Accommodation & Environment	Mandatory training	Data Breach
		Fire Safety	Supervision & appraisals	SU Finances
No change to the order of questions	Changed the order of questions	No Change to order of questions	No change to the order of questions	Changed the order of questions
2 Standards	3 Standards	4 Standards	3 Standards	3 Standards
6 Qs remain	7 Qs remain	9 Qs remain	9 Qs remain	9 Qs remain
6 Qs removed	9 Qs removed	5 Qs removed	10 Qs removed	12 Qs removed

Home Support and Supported Living – Domain One

Involvement and Information	Old	New
Total Standards	2	2
Total Criteria	12	6
Mandatory Criteria	4	3
Advanced Criteria	6	3

Gold	Silver	Bronze	Inadequate
At least 2 of the Advanced criteria are rated 'Exceptional' and the others are 'Fully Met'	At least 4 of the 6 criteria are 'Fully Met' including the 3 Mandatory criteria. None of the criteria are 'Not met'	The 3 Mandatory criteria are 'Partly Met'. No more than 1 criterium is 'Not met'	2 or more criteria are 'Not met' or 1 or more of the Mandatory criteria are 'Not met'

Care Homes – Domain One

Involvement & Information	Old	New
Total Standards	2	2
Total Criteria	14	6
Mandatory Criteria	4	3
Advanced Criteria	8	3

Gold	Silver	Bronze	Inadequate
At least 2 of the Advanced criteria are rated 'Exceptional' and the others are 'Fully Met'	At least 4 of the 6 criteria are 'Fully Met' including the 3 Mandatory criteria. None of the criteria are 'Not met'	The 3 Mandatory criteria are 'Partly Met'. No more than 1 criterium is 'Not met'	2 or more criteria are 'Not met' or 1 or more of the Mandatory criteria are 'Not met'

Home Support & Supported Living - Domain Two

Personalised Care and Support	Old	New
Total Standards	3	3
Total Criteria	16	7
Mandatory Criteria	4	2
Advanced Criteria	9	5

Gold	Silver	Bronze	Inadequate
4 or more of the 5 Advanced criteria are rated 'Exceptional' and the other is 'Fully Met'	At least 5 of the 7 criteria are 'Fully met' including all the Mandatory criteria. None of the criteria are 'Not Met'	The 2 Mandatory criteria are 'Partly met'. No more than 1 criterium is 'Not Met'	2 or more criteria are Not Met or 1 or more of the Mandatory criteria are 'Not Met'

Care Homes – Domain Two

Personalised Care & Support	Old	New
Total Standards	3	3
Total Criteria	18	7
Mandatory Criteria	5	2
Advanced Criteria	9	5

Gold	Silver	Bronze	Inadequate
4 or more of the 5 Advanced criteria are rated 'Exceptional' and the others are 'Fully met'	At least 5 of the 7 criteria are Fully met' including all the Mandatory criteria. None of the criteria are 'Not met'	The 2 Mandatory criteria are 'Partly met'. No more than 1 criterium is 'Not met'	2 or more criteria are Not Met or 1 or more of the Mandatory criteria are 'Not met'

Home Support, Supported Living – Domain Three

Safeguarding & Safety	Old	New
Total Standards	4	4
Total Criteria	15	9
Mandatory Criteria	5	7
Advanced Criteria	3	2

Gold	Silver	Bronze	Inadequate
All advanced criteria rated Exceptional	At least 7 of the 9 criteria are rated Fully met, including all of the Mandatory criteria. None of criteria are Not Met	All 7 of the Mandatory criteria are Partly met. No more than 2 criteria are Not Met	3 or more criteria are Not met, or 1 or more of the Mandatory criteria are Not Met

Care Homes – Domain Three

Safeguarding & Safety	Old	New
Total Standards	4	4
Total Criteria	23	9
Mandatory Criteria	8	7
Advanced Criteria	4	2

Gold	Silver	Bronze	Inadequate
All advanced criteria rated Exceptional	At least 7 of the 9 criteria are rated Fully met, including all of the Mandatory criteria. None of criteria are Not Met	All 7 of the Mandatory criteria are Partly met. No more than 2 criteria are Not Met	3 or more criteria are Not met, or 1 or more of the Mandatory criteria are Not Met

Home Support, Supported Living – Domain Four

Suitability of Staffing	Old	New
Total Standards	3	3
Total Criteria	19	9
Mandatory Criteria	4	4
Advanced Criteria	5	5

Gold	Silver	Bronze	Inadequate
4 out of 5 Advanced criteria rated Exceptional	At least 6 of the 9 criteria are rated Fully met, including all 4 of the Mandatory criteria. None of criteria are Not met	All 4 of the Mandatory criteria are Partly met. No more than 3 criteria are Not met	4 or more criteria are Not met, or 1 or more of the Mandatory criteria are Not met

Care Homes – Domain Four

Suitability of Staffing	Old	New
Total Standards	3	3
Total Criteria	19	9
Mandatory Criteria	4	4
Advanced Criteria	5	5

Gold	Silver	Bronze	Inadequate
4 out of 5 Advanced criteria rated Exceptional	At least 6 of the 9 criteria are rated Fully met, including all 4 of the Mandatory criteria. None of criteria are Not met	All 4 of the Mandatory criteria are Partly met. No more than 3 criteria are Not met	4 or more criteria are Not met, or 1 or more of the Mandatory criteria are Not met

Home Support/ Supported Living – Domain Five

Quality of Management	Old	New
Total Standards	3	3
Total Criteria	17	9
Mandatory Criteria	3	5
Advanced Criteria	5	4

Gold	Silver	Bronze	Inadequate
At least 3 or the 4 Advanced criteria are rated 'Exceptional' and all others are rated 'Fully Met'	At least 6 of the 9 criteria are 'Fully Met' including all 5 of the Mandatory criteria. None of the criteria are 'Not met'	All 5 of the Mandatory criteria are 'Partly Met'. No more than 2 of the criteria are 'Not met'	3 or more criteria are 'Not Met' or 1 or more of the Mandatory criteria are 'Not met'

Care Homes – Domain Five

Quality of Management	Old	New
Total Standards	3	3
Total Criteria	18	9
Mandatory Criteria	3	5
Advanced Criteria	6	4

Gold	Silver	Bronze	Inadequate
At least 3 or the 4 Advanced criteria are rated 'Exceptional' and all others are rated 'Fully Met'	At least 6 of the 9 criteria are 'Fully Met' including all 5 of the Mandatory criteria. None of the criteria are 'Not met'	All 5 of the Mandatory criteria are 'Partly Met'. No more than 2 of the criteria are 'Not met'	3 or more criteria are 'Not Met' or 1 or more of the Mandatory criteria are 'Not met'