

at the site of the Category 1 Defect and make safe within one (1) hour of the time at which the site is released by the Relevant Authority;

- (b) temporarily repair any damage to the Project Network caused by the Category 1 Defect within twenty-four (24) hours of the time at which the Service Provider becomes aware or should have become aware of the Category 1 Defect; and
- (c) fully repair any damage to the Project Network caused by the Category 1 Defect within twenty-eight (28) days of the time at which the Service Provider becomes aware or should have become aware of the Category 1 Defect (unless otherwise agreed with the Authority in accordance with paragraph 2.4 of this part 2 of schedule 2 (*Output Specification*)).

2.7.2.3 On the occurrence of a Category 1 Defect caused by any item(s) of Apparatus which the Service Provider is not required to maintain or replace in accordance with this Contract the Service Provider shall:

- (a) attend at the site of such Category 1 Defect and make safe within one (1) hour of the time at which the Service Provider becomes aware or should reasonably have become aware of such Category 1 Defect or, where the site of a Category 1 Defect has not been released by the Relevant Authority and as a result the Service Provider is unable to gain access to such site within such time period, the Service Provider shall attend at the site of the Category 1 Defect and make safe within one (1) hour of the time at which the site is released by the Relevant Authority; and
- (b) notify the Authority of such Category 1 Defect within two (2) hours of the time at which the Service Provider becomes aware or should reasonably have become aware of such Category 1 Defect.

2.7.2.4 On the occurrence of a Category 1 Defect on a Privately Maintainable Public Right of Way, the Service Provider shall:

- (a) attend at the site of such Category 1 Defect and make safe within one (1) hour of the time at which the Service Provider becomes aware or should reasonably have become aware of such Category 1 Defect or, where the site of a Category 1 Defect has not been released by the Relevant Authority and as a result the Service Provider is unable to gain access to such site within such time period, the Service Provider shall attend at the site of the Category 1 Defect and make safe within one (1) hour of the time at which the site is released by the Relevant Authority; and
- (b) notify the Authority of such Public Right of Way of such Category 1 Defect within two (2) hours of the time at which the Service Provider becomes aware or should reasonably have become aware of such Category 1 Defect; and
- (c) make reasonable endeavours to notify the private owner of such Public Right of Way of such Category 1 Defect within two (2) hours of the time at which the Service Provider becomes aware or should reasonably have become aware of such Category 1 Defect.

2.7.3 Carriageway

2.7.3.1 The Service Provider shall ensure that on each Road Section Length on the Strategic Route and Main Distributor Network and the Secondary Distributor Network:

- (a) the 3m profile variance is not greater than 17 mm;
- (b) not more than 5% of a lane length (as set out in the Project Network Model) has Wheel Track Rutting of a depth exceeding 12 mm;
- (c) no Wheel Path has Wheel Track Rutting of more than 20mm for a length exceeding 10 metres;

- (d) not more than 7.5% of a lane length (as set out in the Project Network Model) has Edge Deterioration which exceeds Severity 3;
- (e) Ironwork Levels do not exceed + or - 10mm of the level of the adjacent surface:
 - (i) for Ironwork for which the Authority is responsible, and
 - (ii) for Ironwork for which a Third Party is responsible.

For the avoidance of doubt, this also relates to the difference in height between the Cover or Grating seated within Frames and the surrounding Ironwork;

- (f) there are no defects in any Anti-Skid Treatment which affects the performance of the applicable Anti-Skid Treatment; and
- (g) where Skid Resistance is 0.10 CSC units or more below the appropriate Investigatory Level, the Service Provider shall comply with the Service Provider's approved Skid Resistance Strategy.

2.7.3.2 The Service Provider shall ensure that on each Road Section Length on the Link Road Network and the Local Access Road Network:

- (a) Ironwork Levels:
 - (i) for Ironwork for which the Authority is responsible, do not exceed + or - 10mm of the level of the adjacent surface and, for the avoidance of doubt, this also relates to the difference in height between the Cover or Grating seated within Frames and the surrounding Ironwork;
 - (ii) Ironwork Levels for Ironwork for which a Third Party is responsible, do not exceed + or - 10mm of the level of the adjacent surface and, for the avoidance of doubt, this also relates to the difference in height between the Cover or Grating seated within Frames and the surrounding Ironwork;

- (b) there are no defects in any Anti-Skid Treatment which affects the performance of the applicable Anti Skid Treatment; and
 - (c) where Skid Resistance is 0.10 CSC units or more below the appropriate Investigatory Level the Service Provider shall deal with this in accordance with the Service Provider's approved Skid Resistance Strategy.
- 2.7.3.3 Subject to paragraphs 2.7.3.4 to 2.7.3.6 (inclusive) no Road Section Length, or part thereof, is subject to Weight Restrictions, Width Restrictions or Height Restrictions as a result of either the provision or non-provision of the Services by the Service Provider in accordance with this Contract.
- 2.7.3.4 Where a Road Section Length (or part thereof) is subject to a Weight Restriction in accordance with Table 1 of Schedule 16 (*Deemed to Comply*) then the Service Provider shall ensure that the relevant Road Section Length (or part thereof) is capable of maintaining loads up to the relevant Weight Restriction.
- 2.7.3.5 Where a Road Section Length (or part thereof) is subject to a Height Restriction in accordance with Table 2 of schedule 16 (*Deemed to Comply*) then the Service Provider shall ensure that the relevant Road Section Length (or part thereof) is capable of taking vehicles and loads up to the relevant Height Restriction.
- 2.7.3.6 Where a Road Section Length (or part thereof) is subject to a Width Restriction in accordance with Table 3 of Schedule 16 (*Deemed to Comply*) then the Service Provider shall ensure that the relevant Road Section Length (or part thereof) is capable of taking vehicles up to the relevant Width Restriction.
- 2.7.3.7 The Service Provider shall maintain all existing traffic calming measures situated on an RSL and replace such existing traffic calming measures where appropriate.

2.7.4 Street Lighting (including, for the avoidance of doubt, Deemed to Comply Street Lighting)

2.7.4.1 Notwithstanding paragraph 2.6 the Service Provider shall ensure that:

- (a) no more than three (3) consecutive Lighting Points that are Street Lighting on a Road Section Length are not In Light in accordance with the Lighting Activation Levels as set out in Table 2.2 below, where:
 - (i) such Street Lighting is supplied by Authority cable networks and requires excavation work to remedy a fault; and
 - (ii) no excavation work is required to remedy a fault or where such Street Lighting is supplied by distribution cable network;

Table 2.2: Lighting Activation Levels

Type of Lighting Points	Lighting Activation Levels
On street Lighting Points	On at 70 lux and off at 35 lux
Subway and under Bridge Lighting Points	Continuous
Tunnel or Underpass Lighting Points	Continuous, in accordance with BS5489 part 2

- (b) subject to paragraph 2.7.4.1(a) no more than:
 - (i) thirty percent (30%) of Lighting Points on a Road Section Length where there are more than three Lighting Points, or
 - (ii) one Lighting Point on a Road Section Length where there are three or fewer Lighting Pointsare not In Light in accordance with:
 - (iii) the Lighting Activation Levels in Table 2.2 above; or
 - (iv) where a Design Variation Approval Notice has been issued, the Lighting Activation Levels set out in such Notice;

- (c) no Lighting Point is not In Light in accordance with the Lighting Activation Levels in Table 2.2 above:
 - (i) for more than the time period shown in column 2 of Table 2.3 below for ninety-five percent (95%) of occurrences each Month; and
 - (ii) for more than the time period shown in column 3 of Table 2.3 below for one hundred percent (100%) of occurrences each Month;

Table 2.3: Requirements for Lighting Point Repair

Year (measured from the Service Commencement Date)	95% of occurrences	100% of occurrences
1	12 Business Days	1 year
2	10 Business Days	20 Business Days
3	8 Business Days	20 Business Days
4	6 Business Days	20 Business Days
5	5 Business Days	20 Business Days

- (d) all Lighting Columns are Structurally Sound;
- (e) all Lighting Columns are True and Plumb;
- (f) all Lighting Columns are Substantially Free from Corrosion;
- (g) all Lighting Columns that are removed after the issue of the Certificate of Completion by the Independent Certifier in respect of Milestone 10, shall be examined for corrosion in those areas which are not accessible when such Lighting Column is in position in order to establish the predicted residual life of other Lighting Columns of a similar age and make; and

- (h) to the extent that it is determined by the Service Provider that such Lighting Columns as referred to in paragraph 2.7.4.1(g) have less than two (2) years residual life then the Service Provider shall notify the Authority of the same within ten (10) Business Days of the date such information is known and the Service Provider will use such information in order to determine which Lighting Columns shall be replaced in accordance with the requirements of this Contract.

2.7.5 Urban Traffic Control Infrastructure

2.7.5.1 The Service Provider shall ensure that all new or upgraded:

- (a) Traffic Signal Equipment complies with TR 2210 of the DMRB;
- (b) Traffic Signal Equipment complies with either TR 2210 of the DMRB or MCE 0104;
- (c) Signalised Pedestrian Crossing Equipment complies with TAL 5/05;
- (d) Loop Detectors and Detector Equipment complies with MCE 0108;
- (e) VMS Equipment complies with TA 84;
- (f) EMS Equipment complies with TA 84;
- (g) Incident Detection Equipment complies with TA 84; and
- (h) Traffic Signal Controller Equipment complies with TR 2500 (Specification for Traffic Signal Controllers).

2.7.5.2 The Service Provider shall also ensure that new and upgraded:

- (a) Traffic Signal Equipment is installed in accordance with current Authority installation standards;
- (b) Traffic Signal Equipment uses LEDs where possible unless otherwise agreed with the Authority; and
- (c) Traffic Signal Equipment modifications are in accordance with Good Industry Practice.

2.7.6 Traffic Signs and Traffic Signals

2.7.6.1 The Service Provider shall ensure that:

- (a) all Traffic Signs and Traffic Signals are Structurally Sound;
- (b) all Traffic Signs and Traffic Signals are True and Plumb;
- (c) all Traffic Signs and Traffic Signals are Substantially Free From Corrosion;
- (d) all illuminated and non-illuminated Traffic Sign faces are visible and legible in accordance with the relevant guidance contained in the Traffic Signs Manual;
- (e) the retroreflectivity of all Class 1 Traffic Sign faces is 144cd/lx/m²; and
- (f) all Illuminated Traffic Signs and Bollards shall be In Light in accordance with the requirements of the Traffic Signs Regulations and General Direction 2002;
- (g) all Traffic Signs are complete so that they comply with any applicable Traffic Regulation Order; and
- (h) all Traffic Signs that are attached to Gantries are securely fixed and maintained at all times.

2.7.7 Road Markings

2.7.7.1 The Service Provider shall ensure that all Road Markings:

- (a) have at least 70% of original area remaining where such Road Markings are not subject to an applicable Traffic Regulation Order;
- (b) have a colour luminance factor which shall not be less than 60% for paint and 45% for thermoplastic;
- (c) have a skid resistance which is greater than 45 except in relation to road markings with a large surface area, such as letters, numerals and

arrows where skid resistance shall be greater than 55 and transverse yellow bar markings where skid resistance shall be greater than 65;

- (d) have a retroreflectivity which is no less than a nominal 100cd/m²/lux;
- (e) are located, aligned and in accordance with the Traffic Signs Regulations and General Directions 2002;
- (f) are complete so that they comply with any applicable Traffic Regulation Order; and
- (g) are not obscured by Vegetation.

2.7.8 Road Studs

2.7.8.1 The Service Provider shall ensure that:

- (a) no more than 25% of Road Studs are missing on straights or large radii curves;
- (b) no more than 10% of all Road Studs are missing on bends; and
- (c) no Road Studs in connection with Prohibitory Road Markings are missing.

2.7.9 Project Network Drainage

2.7.9.1 Subject to the provisions of paragraph 2.7.9.2 below, the Service Provider shall ensure that the Project Network:

- (a) is Free From Standing Water at all times (which shall include, for the avoidance of doubt, those times where precipitation occurs that is not an Event Storm):
 - (i) within two (2) hours for 95% of occurrences each Month, and
 - (ii) within four (4) hours for 100% of occurrences each Month;
- (b) in case of an Event Storm is Free From Standing Water:
 - (i) within two (2) hours for 95% of occurrences each Month, and

- (ii) within six (6) hours for 100% of occurrences each Month

of the time at which the Service Provider becomes aware of, or should have become aware of, the existence of Standing Water on the Project Network, or the cessation of the Event Storm, whichever shall occur first.

2.7.9.2 Where, in case of an Event Storm, the Service Provider becomes aware of ten or more occurrences of Standing Water within one (1) hour of the cessation of the Event Storm, the Service Provider shall notify the Authority and ensure that the Project Network is Free From Standing Water

- (a) within four (4) hours for 95% of occurrences, and
- (b) within six (6) hours for 100% of occurrences

of the time at which the Service Provider becomes aware of, or should have become aware of, the existence of Standing Water on the Project Network, or the cessation of the Event Storm, whichever shall occur first.

2.7.10 Pedestrian Barriers

2.7.10.1 The Service Provider shall ensure that all Pedestrian Barriers are:

- (a) Structurally Sound;
- (b) True and Plumb; and
- (c) Substantially Free From Corrosion.

2.7.11 High Mast Lighting

2.7.11.1 The Service Provider shall ensure that all High Mast Lighting (excluding for the avoidance of doubt the Luminaires):

- (a) is Structurally Sound;
- (b) is True and Plumb;
- (c) is Substantially Free From Corrosion; and

(d) complies with the requirements set out in BS 5489:2000.

2.7.11.2 The Service Provider shall ensure that the base of a High Mast Lighting Column:

- (a) is Structurally Sound; and
- (b) is Substantially Free From Corrosion.

2.7.12 Gantries

2.7.12.1 The Service Provider shall ensure that all Gantries are:

- (a) Structurally Sound;
- (b) supported by structures that are True and Plumb; and
- (c) Substantially Free From Corrosion.

2.7.13 Belisha Beacons

2.7.13.1 The Service Provider shall ensure that all Belisha Beacons and their supporting columns and / or poles are:

- (a) Structurally Sound;
- (b) True and Plumb;
- (c) Substantially Free From Corrosion;
- (d) In Light in accordance with the Lighting Activation Level set out in Table 2.4 below:

Table 2.4

Type of Powered Apparatus	Lighting Activation Levels
Belisha Beacons	Continuously flashing

- (e) free from Non-Urgent Faults.

2.7.14 Landscaping

2.7.14.1 Subject to the provisions of part 3 of this schedule 2 (*Output Specification*) the Service Provider shall ensure that:

- (a) no Traffic Signs are obstructed by Vegetation;
- (b) no Traffic Signals are obstructed by Vegetation;
- (c) no Marker Posts are obstructed by Vegetation;
- (d) no Marker Posts are dislodged during the process of Vegetation cutting;
- (e) visibility when travelling on a Road Section Length is not impeded by Vegetation; and
- (f) the width of a Road Section Length is not to be reduced by Vegetation;

where such Vegetation is maintained by the Service Provider as part of the Services set out in part 3 of this schedule 2 (*Output Specification*).

2.7.14.2 The Service Provider shall notify the Authority as soon as reasonably practicable and in any event within three (3) hours of the time at which the Service Provider becomes aware or should have become aware of:

- (a) Traffic Signs that are obstructed by Vegetation;
- (b) Traffic Signals that are obstructed by Vegetation;
- (c) Marker Posts that are obstructed by Vegetation;
- (d) Marker Posts that are dislodged during the process of Vegetation cutting;
- (e) visibility when travelling on a Road Section Length that is impeded by Vegetation; and
- (f) the width of a Road Section Length that is reduced by Vegetation;

where such Vegetation is not maintained by the Service Provider as part of the Services set out in part 3 of this schedule 2 (*Output Specification*).

2.7.15 Removal of Carcasses

2.7.15.1 Outside the hours of operation of the Street Cleansing Service (as set out in paragraph 2.2.3) the Service Provider shall ensure that all Road Section Lengths are free from any obstruction caused by carcasses, removing such carcasses:

- (a) within one (1) hour of the Service Provider becoming aware of the presence of such carcasses for 95% of occurrences within each Month; and
- (b) within two (2) hours of the Service Provider becoming aware of the presence of such carcasses for 100% of occurrences within each Month.

2.7.15.2 The Service Provider shall dispose of any carcasses removed pursuant to paragraph 2.7.15.1 at a disposal facility as set out in the agreed Annual Programme.

2.7.15.3 Outside those hours detailed in paragraph 2.7.15.1 the Service Provider shall notify the Authority of any obstruction to a Road Section Length caused by carcasses as soon as reasonably practicable and, in any event, within one (1) hour of such time that the Service Provider becomes aware or should have become aware of such obstruction.

2.7.16 Footway Section Lengths, Verge Section Lengths or Cycle Track Section Lengths

2.7.16.1 The Service Provider shall ensure that Ironwork Levels on all Footway Section Lengths, Verge Section Lengths or Cycle Track Section Lengths (excluding Privately Maintainable Public Rights of Way) that are not part of an RSL:

- (a) for Ironwork for which the Authority is responsible, do not exceed + or - 10mm of the level of the adjacent surface of such Footway

Section Lengths, Verge Section Lengths or Cycle Track Section Lengths;

- (b) Ironwork Levels for Ironwork for which a Third Party is responsible, do not exceed + or - 10mm of the level of the adjacent surface of such Footway Section Lengths, Verge Section Lengths or Cycle Track Section Lengths.

2.7.16.2 Subject to the provisions of part 3 of this schedule 2 (*Output Specification*) the Service Provider shall:

- (a) Ensure that the width of any Footway Section Lengths, Verge Section Lengths or Cycle Track Section Lengths (excluding Privately Maintainable Public Rights of Way) that is not part of an RSL is not reduced by Vegetation where such Vegetation is maintained by the Service Provider as part of the Services set out in Part 3 of this schedule 2 (*Output Specification*); and
- (b) Notify the Authority as soon as reasonably practical and in any event within one Business Day of the time at which the Service Provider became aware or should have become aware that the width of any Footway Section Lengths, Verge Section Lengths or Cycle Track Section Lengths (excluding Privately Maintainable Public Rights of Way) that is not part of an RSL is reduced by Vegetation where such Vegetation is not maintained by the Service Provider as part of the Services set out in Part 3 of this schedule 2 (*Output Specification*).

2.7.17 Traffic Observation Camera Columns and Traffic Observation Camera Poles

2.7.17.1 The Service Provider shall ensure that each Traffic Observation Camera Column and each Traffic Observation Camera Pole is:

- (a) Structurally Sound;
- (b) True and Plumb; and
- (c) Substantially Free From Corrosion.

2.7.18 Installation of Apparatus

The Service Provider shall ensure that all Apparatus installed pursuant to this Performance Standard 2 shall be installed in accordance with those applicable requirements set out in Appendix D of part 1 of this Schedule 2 (*Output Specification*).

2.8 Pumping Stations

2.8.1 The Service Provider shall ensure that each Pumping Station:

2.8.1.1 is in operation at all times;

2.8.1.2 has a continuous power supply; and

2.8.1.3 is compliant with and has a current valid electrical certificate in accordance with BS 76761.

2.9 Footway Crossings

2.9.1 The Authority shall provide to the Service Provider details of all applications made to the Authority in respect of installation of new Footway Crossings. For the avoidance of doubt, the installation of new Footway Crossings will be Highway Works Authority Works and the procedures set out in clause 31 (*Maintainability Assessment Services*) and clause 34 (*Highway Works Authority*) will apply.

2.9.2 Following receipt of application details as set out in paragraph 2.9.1, the Service Provider shall undertake an inspection of the proposed site of the Footway Crossing. The Service Provider shall then advise the Authority, within [five (5)] Business Days of the request in paragraph 2.9.1 being made, of:

2.9.2.1 detailed measurements of the Footway Crossing area;

2.9.2.2 any requirement for works in addition to the installation of the Footway Crossing in respect of:

(a) the adjacent area of Carriageway, Footway, Verge, Kerb or Cycle Track;

(b) re-siting of Project Network Parts; or

(c) Third Party Underground Apparatus; and

2.9.2.3 any other requirements in respect of the construction of the Footway Crossing.

2.9.3 The Service Provider shall attend any site meetings with the applicant or contractor, as notified by the Authority.

2.9.4 Where the applicant decides to proceed with the installation of a Footway Crossing, the Authority shall advise the Service Provider as soon as practicable of:

2.9.4.1 the applicant's decision to proceed with installation of the Footway Crossing;

2.9.4.2 details of the Authority's contractor that will carry out the installation; and

2.9.4.3 the proposed start and end date of any works.

2.9.5 As soon as practicable following the completion of the works set out in paragraph 2.9.4, the Authority shall notify the Service Provider of such completion. Within [five (5)] Business Days of such notification, the Service Provider shall inspect the Footway Crossing.

2.10 Festive Decorations

2.10.1 Services in respect of Festive Decorations included within the Unitary Charge are as set out in paragraphs 2.10.2 to 2.10.6 below. Additional services that the Service Provider is required to provide on a call-off basis are contained within schedule 14 (*Call Off Agreements*).

2.10.2 The Service Provider shall provide a commentary to the Authority regarding the Authority's Annual Festive Decorations Programme within ten (10) Business Days of receipt of such programme, and the commentary shall contain the Service Provider's comments on proposals within the programme in respect of:

2.10.2.1 means of attachment of Festive Decorations to Project Network Parts and other means of attachment;

2.10.2.2 locations of Festive Decorations; and

- 2.10.2.3 the suitability of sockets and electricity supply in such locations.
- 2.10.3 The Service Provider shall ensure that all Powered Apparatus in those areas identified in the Annual Festive Decorations Programme which feeds the Festive Decorations shall be fitted with sockets, time switches and appropriate isolators which comply with BS 7671:
- 2.10.3.1 within one (1) day for 95% of occurrences in each Month; and
- 2.10.3.2 within two (2) days for 100% of occurrences in each Month.
- 2.10.4 The Service Provider shall ensure that all such sockets, time switches and appropriate isolators which comply with BS 7671 are in operation at all times when Festive Decorations are required in accordance with the Authority's Annual Festive Decorations Programme and shall rectify any fault:
- 2.10.4.1 within one (1) day of such time as the Service Provider becomes aware of the fault for 95% of occurrences within each Month; and
- 2.10.4.2 within two (2) days of such time as the Service Provider becomes aware of the fault for 100% of occurrences within each Month.
- 2.10.5 Where the Service Provider in its reasonable opinion believes that an item to which it is to attach a Festive Decoration that is not a Project Network Part is incapable of maintaining the loading associated with the relevant Festive Decoration then the Service Provider shall notify the Authority of such incapacity, setting out the particulars of such incapacity and its opinion of what remedial action is required, as soon as reasonably practicable and in any event within one (1) hour of the time at which the Service Provider becomes aware of such incapacity.
- 2.10.6 The Authority shall respond in writing to any notice issued by the Service Provider pursuant to paragraph 2.10.5, setting out the action that it requires the Service Provider to take. Where the Authority notifies the Service Provider that it may proceed with attaching such Festive Decoration to an item which has been the subject of a notice issued by the Service Provider pursuant to paragraph 2.10.5, the Service Provider shall complete the attachment of such Festive Decoration within twenty four (24) hours of the time at which it receives such notice from the Authority.

2.11 Special Events Services

2.11.1 The Service Provider shall attend any planning meetings in advance of any Key Special Event, as required and notified by the Authority. This shall include attendance at regular meetings within the Authority relating to co-ordination of Special Events on a city wide basis and planning meetings in respect of the arrangements for any specific Special Event.

2.11.2 The Authority shall provide to the Service Provider a plan of its requirements in respect of each Key Special Event (the “**Key Special Event Plan**”) at least [three (3) Months] prior to the start of the Key Special Event. This shall specify in relation to the Key Special Event:

2.11.2.1 the proposed traffic management arrangements that the Authority proposes to operate and their duration; and

2.11.2.2 the Authority’s requirements for:

- (a) provision of temporary signs, barriers and cones and when these must be in place;
- (b) removal of temporary signs, barriers and cones and when this must take place;
- (c) amendments to timings of Traffic Signals in accordance with the traffic management plan for the Key Special Event;
- (d) temporary removal or modification and reinstatement of Apparatus for purpose of the Key Special Event;
- (e) requirements for additional Winter Maintenance operations during the Key Special Event;
- (f) bringing forward any maintenance required to any specific Project Network Parts;
- (g) messages to be displayed on VMS or EMS in relation to the Key Special Event;

(h) items required to be attached to Lighting Columns; and

(i) provision of stewards at road closure points;

including the relevant locations and the time by which any such requirement must take place.

2.11.3 The Service Provider shall provide any relevant commentary it considers necessary regarding the Key Special Event Plan to the Authority within ten (10) Business Days of receiving any such plan.

2.11.4 The Service Provider shall ensure that in respect of any Key Special Event that:

2.11.4.1 temporary signs, barriers and cones are:

(a) provided and in place;

(b) maintained according to the traffic management plan for the duration of the Event; and

(c) removed;

2.11.4.2 timings of Traffic Signals are amended;

2.11.4.3 any relevant Apparatus is:

(a) removed or modified; and

(b) reinstated;

2.11.4.4 requirements to bring forward maintenance of Project Network Parts are carried out;

2.11.4.5 messages are displayed on VMS or EMS;

2.11.4.6 items are attached to Lighting Columns; and

2.11.4.7 stewards are provided at road closure points;

as set out in the Key Special Event Plan in relation to the Special Event.

2.12 Structures, Bridges and Tunnels

2.12.1 The Service Provider shall ensure that all Structures and Bridges are maintained so that the HB loading capability of such Structures and Bridges does not fall below those HB loading capabilities as set out in schedule 35 (*Technical Information*) to this Contract.

2.12.2 The Service Provider shall ensure that Parapets, Piers and Soffits on Structures and Bridges comply with the requirements of volume TD 19/06 of the DMRB (excluding Structures and Bridges that are Deemed to Comply with regard to Height Restrictions and Containment, as detailed in schedule 16 (*Deemed to Comply*)).

2.12.3 The Service Provider shall complete all works to Structures, Bridges and Tunnels identified pursuant to the surveys, testing and inspections regime carried out in accordance with clause 6 of this Contract, in accordance with those timescales set out in either:

2.12.3.1 the results of such surveys, testing and inspection regime; and / or

2.12.3.2 the agreed Annual Programme

except that, for the avoidance of doubt, in accordance with clause 8.1 the Service Provider shall not be required to perform any works in relation to any of the Performance Targets for which such Deemed to Comply Structures, Bridges and Tunnels are deemed to be compliant with under schedule 16 (*Deemed to Comply*)..

2.13 Third Party Structures

The Service Provider shall ensure that the HB loading capability of Third Party Structures (as at the Service Commencement Date) shall not be adversely affected by the provision or non-provision by the Service Provider of the Services.

2.14 Service Provider's Specialist Vehicles

2.14.1 The Service Provider shall ensure that it has at all times sufficient Service Provider's Specialist Vehicles to perform the Services for the following two (2) years in accordance with the provisions of this Contract.

2.14.2 The Service Provider shall not take out or allow to be taken out of the Prescribed Area other than for maintenance or repair any Service Provider's Specialist Vehicle without

receiving the prior consent of the Authority (such consent not to be unreasonably withheld or delayed) and, which if given shall be on such terms as the Authority considers fit.

- 2.14.3 The Service Provider shall keep the Service Provider's Specialist Vehicles in its own possession and take all necessary steps at its own expense to retain and, where relevant, recover possession and control of the Service Provider's Specialist Vehicles.
- 2.14.4 Without prejudice to clause 14 (*Authority Access*), the Service Provider shall permit the Authority and / or the Authority's Representative at all reasonable times and upon reasonable notice and accompanied by a representative of the Service Provider, unless such representative is unavailable at the time specified in the notice of Authority, to enter upon the premises where each Service Provider's Specialist Vehicle may from time to time be garaged or parked to inspect and test the condition of such Service Provider's Specialist Vehicle provided that such inspection shall not impact upon the provision of the Services by the Service Provider.
- 2.14.5 The Service Provider shall upon request by the Authority's Representative inform the Authority's Representative of the whereabouts of the Service Provider's Specialist Vehicles within two (2) hours of the time that such request is made.
- 2.14.6 The Service Provider shall notify the Authority within two (2) Business Days if a Service Provider's Specialist Vehicle is lost or destroyed or suffers material damage which results in such Service Provider's Specialist Vehicle being removed from the performance of the Services for more than twenty four (24) hours and shall provide the Authority at the same time with a detailed written report of the circumstances or the cause thereof.
- 2.14.7 Where the Service Provider gives written notice under clause 92 (*Service Provider Records*) that a Service Provider's Specialist Vehicle is leased then the Service Provider shall enter, with the lessor and the Authority, into a direct agreement which gives the Authority step in rights on terms which are acceptable to the Authority unless the lease permits the assignment of the lease to the Authority without the consent of the lessor and in any event shall supply the Authority with a certified copy of such lease within five (5) Business Days of entering into it.

2.15 PECU Array

The Service Provider shall ensure that a PECU Array is:

- 2.15.1 situated in a safe location within the Project Area;
- 2.15.2 in operation at all times in accordance with BSCP 520; and
- 2.15.3 capable of being accessed remotely by the Authority between the hours of 8am to 6pm on Business Days.

2.16 Performance Standard 2 Service Points

The Service Provider shall not be awarded Service Points provided that the Service Provider complies fully with the following Service Delivery Outputs and their associated Performance Targets:

2.16.1 Urban Traffic Control Infrastructure

- 2.16.1.1 The Service Provider shall ensure that all Signalised Pedestrian Crossing Equipment is free from rodent infestation and Non-Urgent Faults.
- 2.16.1.2 The Service Provider shall ensure that all VMS are free from Non-Urgent Faults.
- 2.16.1.3 The Service Provider ensure that all EMS are free from Non-Urgent Faults.
- 2.16.1.4 The Service Provider shall ensure that:
 - (a) all Aspect Lamps are capable of being automatically switched off; and
 - (b) no more than 10% of all Aspect Lamps on an RSL are faulty.
- 2.16.1.5 The Service Provider shall ensure all Traffic Signal Heads and Poles:
 - (a) are free from Non-Urgent Faults; and
 - (b) are in operation at all times, save in the circumstances where the Traffic Signal Heads and Poles are not in operation as a result of a Relevant Incident below the Material Damage Limit of £20,000 (Indexed), in which case the Service Provider shall as soon as

reasonably practicable following the Service Provider becoming aware of (or following when the Service Provider should have been aware, had the Service Provider been complying with the provisions of this Contract) the Relevant Incident:

- (i) notify the Authority;
- (ii) deliver to the Authority in any event within twenty four (24) hours, a plan for the works necessary to repair, reinstate or replace the Traffic Signal Heads and Poles that are the subject of the Relevant Incident as soon as reasonably practicable (including all associated traffic management), specifying:
 - (1) the measures that the Service Provider has taken to manage any health and safety risk to the public; and
 - (2) a proposed timetable for the works necessary to repair, reinstate or replace the relevant Traffic Signal Heads and Poles that are the subject of the Relevant Incident as soon as reasonably practicable, such that the timetable for such works does not exceed thirty six (36) hours from the time that the Service Provider became aware of (or should have become aware of had the Service Provider been complying with the provisions of this Contract) the Relevant Incident.

The Authority shall not make any Adjustments in relation to the relevant paragraphs of this Part 2 of schedule 2 (*Output Specification*) provided that the Service Provider uses reasonable endeavours to repair, reinstate or replace the Traffic Signal Heads and Poles as soon as reasonably practicable.

- 2.16.1.6 The Service Provider shall ensure in respect of each Traffic Signal Pole and Traffic Signal Column that there is no breakdown in the paint or protective system.

2.16.1.7 The Service Provider shall ensure that all Stop Lines have no more than 25% of their area missing or worn away.

2.16.2 Structures, Bridges and Tunnels

2.16.2.1 The Service Provider shall ensure that all Health and Safety Files in respect of all Structures, Bridges and Tunnels:

- (a) are kept up to date where Health and Safety Files are provided to the Service Provider by the Authority during the Mobilisation Period;
- (b) are created when the Service Provider carries out any works to such Structures and / or Bridges in respect of which the Authority has not provided a Health & Safety File to the Service Provider during the Mobilisation Period and such Health and Safety Files shall thereafter be kept up to date; and
- (c) available during the hours of 8am to 6pm (inclusive) on Monday to Friday (excluding bank holidays) to the Authority.

2.16.2.2 The Service Provider shall ensure that all Maintenance Manuals in respect of all Structures, Bridges and Tunnels:

- (a) are kept up to date where Maintenance Manuals are provided to the Service Provider by the Authority during the Mobilisation Period;
- (b) are created when the Service Provider carries out any works to such Structures and / or Bridges in respect of which the Authority has not provided a Maintenance Manual to the Service Provider during the Mobilisation Period and such Maintenance Manuals shall be kept up to date thereafter; and
- (c) available during the hours of 8am to 6pm (inclusive) on Monday to Friday (excluding bank holidays) to the Authority.

2.16.2.3 The Service Provider shall ensure that all Structures and Bridges:

- (a) are free from offensive graffiti where:

- (i) the Service Provider requires a rail possession from a Third Party to remove the graffiti;
 - (ii) the Service Provider does not require a rail possession from a Third Party to remove the graffiti;
- (b) are free from non-offensive graffiti where:
- (i) the Service Provider requires a rail possession from a Third Party to remove the graffiti;
 - (ii) the Service Provider does not require a rail possession from a Third Party to remove the graffiti; and
- (c) are free from bird, animal and human waste products.

2.16.2.4 The Service Provider shall ensure that all Tunnels:

- (a) are free from offensive graffiti;
- (b) are free from non-offensive graffiti; and
- (c) are free from bird, animal and human waste products.

2.16.2.5 The Service Provider shall ensure that all Structures, Bridges and Tunnels:

- (a) are free from any breakdown in the paint or protective system except internal painting on Tame Valley Viaduct and Aston Road North Flyover until such time as strengthening works are completed;
- (b) are free from Vegetation;
- (c) are free from debris (to the extent that debris is not removed by the Authority);
- (d) are free from blockages to drains, weep holes, pipes, manholes, chambers and drainage holes in structural components;
- (e) are free from defects in Movement Joint Sealants;
- (f) are free from defects in Pedestrian Protection Measures;

- (g) are free from concrete spalling, except on the deck and superstructure of Tame Valley Viaduct and Aston Road North Flyover until such time as strengthening works are completed;
- (h) are at least 80% free from surface corrosion where there is no paint or protective system;
- (i) are free from significant deformation of Structural Members, welds or fixings (with the exception of Tame Valley Viaduct and Aston Road North Flyover until such time as strengthening works are completed);
- (j) are free from leaks unless the structure has been designed specifically to permit porous drainage;
- (k) are free from exposure of the deck waterproofing;
- (l) are free from corrosion, other than superficial, to joints and bearings;
- (m) do not have rocking joints under loading;
- (n) have joints that are intact and of sound condition;
- (o) are free from damage resulting from settlement;
- (p) are free from staining to external concrete faces arising from corrosion, due to reinforcement or embedded metal parts;
- (q) are free from scour damage; and
- (r) are free from loose or missing mortar.

2.16.2.6 The Service Provider shall ensure that all Movement Joints on Structures, Bridges and Tunnels are:

- (a) free from defects in associated drainage systems;
- (b) free from missing or defective nuts and bolts;
- (c) free from defects in gaskets;

- (d) free from debris (to the extent that debris is not removed by the Authority); and
- (e) free from Vegetation.

2.16.2.7 The Service Provider shall ensure that all Parapets on Structures, Bridges and Tunnels are:

- (a) free from missing or defective nuts and bolts;
- (b) free from defects in hollow section drain holes;
- (c) free from offensive graffiti;
- (d) free from non-offensive graffiti;
- (e) free from Vegetation;
- (f) free from damage (accidental or otherwise);
- (g) free from loose or missing mortar;
- (h) free from loose or missing masonry; and
- (i) free from worn or damaged paintwork.

2.16.3 Gullies and Catchpits

2.16.3.1 The Service Provider shall ensure that all Gullies and Catchpits:

- (a) are fully functional; and
- (b) are free from malodours.

2.16.4 Street Lighting

2.16.4.1 The Service Provider shall ensure that:

- (a) all existing Anti-Climbing Measures on a Lighting Column shall be maintained in accordance with Good Industry Practice;

- (b) a Luminaire has no breakdown in any seals or covers affecting its ingress protection rating; and
- (c) each Lighting Column has no breakdown in the paint or protective system.

2.16.5 Reinforced Earth / Anchored Earth Structures

2.16.5.1 The Service Provider shall ensure that:

- (a) Reinforced Earth and Anchored Earth Structures are free from defects;
- (b) there is no evidence of significant slips, subsidence or signs of distress on any Reinforced Earth and Anchored Earth Structures;
- (c) soil nails on any Reinforced Earth and Anchored Earth Structures show no sign of corrosion other than superficial; and
- (d) Ground Anchors show no evidence of significant slips.

2.16.6 Gabions

2.16.6.1 The Service Provider shall ensure that:

- (a) mesh on Gabions is at least 80% free from surface corrosion; and
- (b) no evidence of significant slips, subsidence or signs of distress is found on any Gabion.

2.16.7 Earthworks

2.16.7.1 The Service Provider shall ensure that in respect of any Earthworks:

- (a) there is no evidence of significant slips, subsidence or signs of distress; and
- (b) soil nails are substantially free from corrosion.

2.16.8 Traffic Observation Camera Columns and Traffic Observation Camera Poles

2.16.8.1 The Service Provider shall ensure that each Traffic Observation Camera Column and each Traffic Observation Camera Pole is free from any breakdown in the paint or protective system.

2.16.9 Apparatus

2.16.9.1 The Service Provider shall remove:

- (a) Unauthorised Attachments in accordance with the provisions of schedule 7 (*Attachments and Advertising*);
- (b) Offensive Unauthorised Attachments as Unauthorised Attachments, in accordance with the provisions of schedule 7 (*Attachments and Advertising*);

2.16.9.2 All Powered Apparatus and its supporting infrastructure has a current electrical certificate in accordance with BS 7671.

2.16.10 Covers, Gratings and Frames

2.16.10.1 The Service Provider shall ensure that each Cover, Grating and Frame:

- (a) is at least 80% free from surface corrosion; and
- (b) has no rocking elements under loading that would cause a nuisance on the relevant Road Section Length.

2.16.11 Drainage Structures

2.16.11.1 The Service Provider shall ensure that each Drainage Structure:

- (a) is free from any substantial leakage from retention structures or ponds;
- (b) is free from any breakdown in pipe benching;
- (c) is free from any lack of function, including blockages;
- (d) is free from Vegetation except where Vegetation is part of the design of such drainage structures;

- (e) is free from debris (to the extent that debris is not to be removed by the Authority);
- (f) is free from defects in Movement Joint Sealants;
- (g) is free from scour damage; and
- (h) is free from damage resulting from settlement.

2.16.12 Traffic Signal Controller Cabinets (Illuminated or otherwise)

2.16.12.1 The Service Provider shall ensure that each Traffic Signal Controller Cabinet and Bollard Casing is:

- (a) at least 80% free from surface corrosion where there is no paint or protective system;
- (b) free from any breakdown in the paint and protective system;
- (c) free from condensation / water within such cabinet;
- (d) free from malfunctioning heaters;
- (e) free from rodent infestation; and
- (f) free from Non-Urgent Faults.

2.16.13 Non-Structural Wall Panels and Fascia Panels

2.16.13.1 The Service Provider shall ensure that each Non-Structural Wall Panel and Fascia Panel:

- (a) is free from any discolouration of materials caused by seepage from external sources;
- (b) is free from mortar erosion;
- (c) is free from damage caused by settlement;
- (d) is free from cracks other than hairline joints;

- (e) is free from misalignment; and
- (f) is free from erosion of fixings or embedded parts.

2.16.14 Pedestrian Barriers

2.16.14.1 The Service Provider shall ensure that each Pedestrian Barrier is free from any breakdown in paint or protective systems.

2.16.15 Safety Fences and Vehicle Barriers

2.16.15.1 The Service Provider shall ensure each Safety Fence and Vehicle Barrier:

- (a) is at least 80% free from surface corrosion where there is no paint or protective system;
- (b) is free from any breakdown in the paint or protective system; and
- (c) is free from misalignment.

2.16.16 Traffic Signs

2.16.16.1 The Service Provider shall ensure that:

- (a) there is no reduction in the performance of the Lighting System used in connection with each item of Powered Apparatus;
- (b) each Traffic Sign has no degradation of sign face material by delamination or shrinkage, or loss of legend through the peeling of Cut or Screened Legends;
- (c) each Traffic Sign has no significant degradation of the colours or retro reflective properties of sign face materials, resulting in the surface retaining less than 75% of its original brightness;
- (d) the retroreflectivity of all Class 2 Traffic Sign faces is 40cd/lx/m²;
- (e) all Traffic Signs are free from algae;
- (f) each Traffic Sign Column and Traffic Sign Pole is free from any breakdown in the paint or protective system, unless such Traffic Sign

Column or Traffic Sign Pole is programmed for replacement within the current Annual Programme; and

- (g) there is at least one (1) street name plate displayed appropriately at each end of a Project Road and at junctions along the Project Road, that complies with the specification set out in Appendix F of part 1A of this schedule 2 (*Output Specification*).

2.16.17 Road Markings

2.16.17.1 The Service Provider shall ensure that all Road Markings have a spread which does not exceed 10% of the dimension specified in the Traffic Signs Regulations and General Directions 2002.

2.16.18 Seats

2.16.18.1 The Service Provider shall ensure that each Seat:

- (a) Is fit for purpose in its normal use;
- (b) is at least 80% free from surface corrosion where there is no paint or protective system; and
- (c) is free from any breakdown in paint or protective systems.

2.16.19 Belisha Beacons

2.16.19.1 The Service Provider shall ensure that all Belisha Beacons and their supporting columns and / or poles are free from any breakdown in the paint and protective system.

2.16.20 Tunnels

2.16.20.1 The Service Provider shall notify the Authority within one (1) hour of the time that the Service Provider becomes aware or should have become aware of rodent infestation in a Tunnel.

2.16.21 Boxes and Planters

2.16.21.1 The Service Provider shall ensure that all boxes and planters on the Project Network are Structurally Sound. Where moveable concrete boxes and planters owned by the Authority are beyond reasonable repair, then such boxes and planters shall be removed from the Project Network and not replaced.

3. PERFORMANCE TARGETS

The Service Provider shall meet the Performance Targets set out in Table 2.

Table 2

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Unavailability	Compliance with paragraph 2.2.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	RSL / FSL Unavailability Adjustment	1 hour	N/A	F	Monthly
Unavailability	Compliance with paragraph 2.2.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	RSL / FSL Unavailability Adjustment	1 hour	N/A	F	Monthly
Unavailability	Compliance with paragraph 2.2.3.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	RSL / FSL Unavailability Adjustment	1 hour	N/A	F	Monthly
Unavailability	Compliance with paragraph 2.2.3.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	RSL / FSL Unavailability Adjustment	1 hour	N/A	F	Monthly
Unavailability	Compliance with paragraph 2.2.3.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	RSL / FSL Unavailability Adjustment	1 hour	N/A	F	Monthly
Unavailability	Compliance with paragraph 2.2.4.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A*	RSL / FSL Unavailability Adjustment	1 hour	N/A	F	Monthly
Unavailability	Compliance with paragraph 2.2.4.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A*	RSL / FSL Unavailability Adjustment	1 hour	N/A	F	Monthly
Unavailability	Compliance with paragraph 2.2.5.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	RSL / FSL Unavailability Adjustment	1 hour	N/A	F	Monthly

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Unavailability	Compliance with paragraph 2.2.5.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	RSL / FSL Unavailability Adjustment	1 hour	N/A	F	Monthly
Unavailability	Compliance with paragraph 2.2.6 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	RSL / FSL Unavailability Adjustment	1 hour	N/A	F	Monthly
Unavailability	Compliance with paragraph 2.2.7 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A*	RSL / FSL Unavailability Adjustment	1 hour	N/A	F	Monthly
Materials	Compliance with paragraph 2.3.1.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	PS2 Materials Adjustment	1 Month	1 Month	F	Monthly
Materials	Compliance with paragraph 2.3.1.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	PS2 Materials Adjustment	1 Month	1 Month	F	Monthly
Materials	Compliance with paragraph 2.3.2.1 this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	PS2 Materials Adjustment	1 Month	1 Month	F	Monthly
Materials	Compliance with paragraph 2.3.2.2 this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	PS2 Materials Adjustment	1 Month	1 Month	F	Monthly
Materials	Compliance with paragraph 2.3.2.3 this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	PS2 Materials Adjustment	1 Month	1 Month	F	Monthly
Materials	Compliance with paragraph 2.3.2.4 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	PS2 Materials Adjustment	1 Month	1 Month	F	Monthly
Materials	Compliance with paragraph 2.3.3 this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	PS2 Materials Adjustment	1 Month	1 Month	F	Monthly
Materials	Compliance with paragraph 2.3.4 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	PS2 Materials Adjustment	1 Month	1 Month	F	Monthly
Materials	Compliance with paragraph 2.3.5 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	PS2 Materials Adjustment	1 Month	1 Month	F	Monthly

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Waste Disposal	Compliance with paragraph 2.5 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 hour	Waste Adjustment	1 hour	N/A	F	Monthly
District Street Lighting	Compliance with paragraph 2.6.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	DSLPA	1 Month	See Table 2.1b	G	As determined in accordance with clause 6
Security	Compliance with paragraph 2.7.1.(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(c)	1 hour	N/A	H	As determined in accordance with clause 6
Security	Compliance with paragraph 2.7.1.(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(c)	1 hour	N/A	H	As determined in accordance with clause 6
Security	Compliance with paragraph 2.7.1.(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(c)	1 hour	4 Months	H	As determined in accordance with clause 6

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Category 1 Defects	Compliance with paragraph 2.7.2.2(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(c)	1 day	N/A	F and H	Monthly and as determined in accordance with clause 6
Category 1 Defects	Compliance with paragraph 2.7.2.2(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(c)	1 hour	N/A	F and H	Monthly and as determined in accordance with clause 6
Category 1 Defects	Compliance with paragraph 2.7.2.2(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(c)	1 day	N/A	F and H	Monthly and as determined in accordance with clause 6
Category 1 Defects	Compliance with paragraph 2.7.2.3(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(c)	2 hours	N/A	F and H	Monthly and as determined in accordance with clause 6

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Category 1 Defects	Compliance with paragraph 2.7.2.3(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	SP2(b)	2 hours, with Adjustments ceasing at such time as the Defect is made safe.	N/A	F and H	Monthly and as determined in accordance with clause 6
Category 1 Defects	Compliance with paragraph 2.7.2.4(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(c)	1 hour	N/A	F and H	Monthly and as determined in accordance with clause 6
Category 1 Defects	Compliance with paragraph 2.7.2.4(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	SP2(b)	2 hours, with Adjustments ceasing at such time as the Defect is made safe.	N/A	F and H	Monthly and as determined in accordance with clause 6
Category 1 Defects	Compliance with paragraph 2.7.2.4(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	SP2(b)	2 hours	N/A	F and H	Monthly and as determined in accordance with clause 6

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Carriageway	Compliance with paragraph 2.7.3.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	2(c)	1 Month	5 years	L	Annually
Carriageway	Compliance with paragraph 2.7.3.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	2(c)	1 Month	5 years	L	Annually
Carriageway	Compliance with paragraph 2.7.3.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	2(c)	1 Month	5 years	L	Annually
Carriageway	Compliance with paragraph 2.7.3.1(d) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	2(c)	1 Month	5 years	L	Annually
Carriageway	Compliance with paragraph 2.7.3.1(e)(i) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(e)	1 Month	5 years	L	Annually
Carriageway	Compliance with paragraph 2.7.3.1(e)(ii) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	2(e)	1 Month	5 years	L	Annually
Carriageway	Compliance with paragraph 2.7.3.1(f) of this part 2 of schedule 2 (<i>Output Specification</i>)	6 Months	2(c)	1 Month	17 Months	L	Annually
Carriageway	Compliance with paragraph 2.7.3.1(g) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 week	2(c)	1 week	2 years	L	Annually
Carriageway	Compliance with paragraph 2.7.3.2(a)(i) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(e)	1 Month	5 years	L	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Carriageway	Compliance with paragraph 2.7.3.2(a)(ii) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	2(e)	1 Month	5 years	L	Annually
Carriageway	Compliance with paragraph 2.7.3.2(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	6 Months	2(c)	1 Month	17 Months	L	Annually
Carriageway	Compliance with paragraph 2.7.3.2(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 day	2(c)	1 day	2 years	L	Annually
Carriageway	Compliance with paragraph 2.7.3.3 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	RSL / FSL Unavailability Adjustment	1 day	N/A	D	Annually
Carriageway	Compliance with paragraph 2.7.3.4 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	RSL / FSL Unavailability Adjustment	1 day	N/A	I	As determined in accordance with clause 6
Carriageway	Compliance with paragraph 2.7.3.5 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	RSL / FSL Unavailability Adjustment	1 day	N/A	I	As determined in accordance with clause 6

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Carriageway	Compliance with paragraph 2.7.3.6 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	RSL / FSL Unavailability Adjustment	1 day	N/A	I	As determined in accordance with clause 6
Carriageway	Compliance with paragraph 2.7.3.7 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	RSL / FSL Unavailability Adjustment	1 day	5 Months	I	As determined in accordance with clause 6
Street Lighting	Compliance with paragraph 2.7.4.1(a)(i) of this part 2 of schedule 2 (<i>Output Specification</i>)	5 days*	2(c)	1 day	2 days	G	As determined in accordance with clause 6
Street Lighting	Compliance with paragraph 2.7.4.1(a)(ii) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 day*	2(c)	1 day	2 days	G	As determined in accordance with clause 6
Street Lighting	Compliance with paragraph 2.7.4.1(b)(i) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 day*	2(c)	1 day	2 days	G	As determined in accordance with clause 6

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Street Lighting	Compliance with paragraph 2.7.4.1(b)(ii) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 days*	2(c)	1 day	2 days	G	As determined in accordance with clause 6
Street Lighting	Compliance with paragraph 2.7.4.1(c)(i) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(f)	1 day	N/A	G	As determined in accordance with clause 6
Street Lighting	Compliance with paragraph 2.7.4.1(c)(ii) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(f)	1 day	1 year	G	As determined in accordance with clause 6
Street Lighting	Compliance with paragraph 2.7.4.1(d) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(c)	1 day	5 years	J	Annually
Street Lighting	Compliance with paragraph 2.7.4.1(e) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(d)	1 day	5 years	J	Annually
Street Lighting	Compliance with paragraph 2.7.4.1(f) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(e)	7 days	5 years	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Street Lighting	Compliance with paragraph 2.7.4.1(g) of this part 2 of schedule 2 (<i>Output Specification</i>)	14 days	2(e)	N/A	N/A	D	Annually
Street Lighting	Compliance with paragraph 2.7.4.1(h) of this part 2 of schedule 2 (<i>Output Specification</i>)	7 days	2(e)	7 days	N/A	D	Annually
Urban Traffic Control Infrastructure	Compliance with paragraph 2.7.5.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(d)	1 Month	N/A	J	Annually
Urban Traffic Control Infrastructure	Compliance with paragraph 2.7.5.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(d)	1 Month	N/A	J	Annually
Urban Traffic Control Infrastructure	Compliance with paragraph 2.7.5.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(d)	1 Month	N/A	J	Annually
Urban Traffic Control Infrastructure	Compliance with paragraph 2.7.5.1(d) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(d)	1 Month	N/A	J	Annually
Urban Traffic Control Infrastructure	Compliance with paragraph 2.7.5.1(e) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(d)	1 Month	N/A	J	Annually
Urban Traffic Control Infrastructure	Compliance with paragraph 2.7.5.1(f) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(d)	1 Month	N/A	J	Annually
Urban Traffic Control Infrastructure	Compliance with paragraph 2.7.5.1(g) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(d)	1 Month	N/A	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Urban Traffic Control Infrastructure	Compliance with paragraph 2.7.5.1(h) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(d)	1 Month	N/A	J	Annually
Urban Traffic Control Infrastructure	Compliance with paragraph 2.7.5.2(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(c)	1 day	1 year	J	Annually
Urban Traffic Control Infrastructure	Compliance with paragraph 2.7.5.2(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(c)	1 day	1 year	J	Annually
Urban Traffic Control Infrastructure	Compliance with paragraph 2.7.5.2(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(c)	1 day	1 year	J	Annually
Traffic Signs and Traffic Signals	Compliance with paragraph 2.7.6.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(c)	1 day	17 Months	J	Annually
Traffic Signs and Traffic Signals	Compliance with paragraph 2.7.6.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(d)	1 day	17 Months	J	Annually
Traffic Signs and Traffic Signals	Compliance with paragraph 2.7.6.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	2(e)	7 days	5 years	J	Annually
Traffic Signs and Traffic Signals	Compliance with paragraph 2.7.6.1(d) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(c)	1 day	17 Months	J	Annually
Traffic Signs and Traffic Signals	Compliance with paragraph 2.7.6.1(e) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(c)	1 day	5 years	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Traffic Signs and Traffic Signals	Compliance with paragraph 2.7.6.1(f) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(c)	1 day	5 years	G	As determined in accordance with clause 6
Traffic Signs and Traffic Signals	Compliance with paragraph 2.7.6.1(g) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(c)	7 days	17 Months	K	Within five (5) Business Days of the completion of any relevant works
Traffic Signs and Traffic Signals	Compliance with paragraph 2.7.6.1(h) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(c)	1 day	17 Months	J	Annually
Road Markings	Compliance with paragraph 2.7.7.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(e)	7 days	17 Months	J	Annually
Road Markings	Compliance with paragraph 2.7.7.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	2(e)	7 days	11 Months	D	Annually
Road Markings	Compliance with paragraph 2.7.7.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	2(c)	7 days	11 Months	J	Annually
Road Markings	Compliance with paragraph 2.7.7.1(d) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	2(d)	7 days	11 Months	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Road Markings	Compliance with paragraph 2.7.7.1(e) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	2(c)	7 days	17 Months	D	Annually
Road Markings	Compliance with paragraph 2.7.7.1(f) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	2(c)	7 days	17 Months	K	Within five (5) Business Days of the completion of any relevant works
Road Markings	Compliance with paragraph 2.7.7.1(g) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(e)	1 day	8 Months	J	Annually
Road Studs	Compliance with paragraph 2.7.8.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(c)	1 Month	6 Months	J	Annually
Road Studs	Compliance with paragraph 2.7.8.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(c)	1 Month	6 Months	J	Annually
Road Studs	Compliance with paragraph 2.7.8.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 day*	2(c)	1 day	N/A	H	As determined in accordance with clause 6
Project Network Drainage	Compliance with paragraph 2.7.9.1(a)(i) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(c)	1 hour	5 years	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Project Network Drainage	Compliance with paragraph 2.7.9.1(a)(ii) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(c)	1 hour	5 years	J	Annually
Project Network Drainage	Compliance with paragraph 2.7.9.1(b)(i) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(c)	2 hours	5 years	J	Monthly
Project Network Drainage	Compliance with paragraph 2.7.9.1(b)(ii) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(d)	4 hours	5 years	J	Monthly
Project Network Drainage	Compliance with paragraph 2.7.9.2(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(c)	2 hours	5 years	J	Annually
Project Network Drainage	Compliance with paragraph 2.7.9.2(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(c)	2 hours	5 years	J	Annually
Pedestrian Barriers	Compliance with paragraph 2.7.10.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(c)	1 Month	17 Months	J	Annually
Pedestrian Barriers	Compliance with paragraph 2.7.10.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(d)	1 day	5 years	J	Annually
Pedestrian Barriers	Compliance with paragraph 2.7.10.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(e)	7 days	5 years	J	Annually
High Mast Lighting	Compliance with paragraph 2.7.11.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(b)	1 day	17 Months	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
High Mast Lighting	Compliance with paragraph 2.7.11.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(c)	1 day	17 Months	J	Annually
High Mast Lighting	Compliance with paragraph 2.7.11.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(c)	1 day	17 Months	J	Annually
High Mast Lighting	Compliance with paragraph 2.7.11.1(d) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(c)	1 day	17 Months	J	Annually
High Mast Lighting	Compliance with paragraph 2.7.11.2(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(c)	1 day	17 Months	J	Annually
High Mast Lighting	Compliance with paragraph 2.7.11.2(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(c)	1 day	17 Months	J	Annually
Gantries	Compliance with paragraph 2.7.12.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(b)	1 day	17 Months	J	Annually
Gantries	Compliance with paragraph 2.7.12.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(c)	1 Month	17 Months	J	Annually
Gantries	Compliance with paragraph 2.7.12.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(c)	1 Month	17 Months	J	Annually
Belisha Beacons	Compliance with paragraph 2.7.13.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 week	2(c)	1 day	17 Months	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Belisha Beacons	Compliance with paragraph 2.7.13.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(d)	2 days	17 Months	J	Annually
Belisha Beacons	Compliance with paragraph 2.7.13.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(d)	1 day	17 Months	J	Annually
Belisha Beacons	Compliance with paragraph 2.7.13.1(d) of this part 2 of schedule 2 (<i>Output Specification</i>)	2 hours	2(d)	1 hour	N/A	G	As determined in accordance with clause 6
Belisha Beacons	Compliance with paragraph 2.7.13.1(e) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(d)	1 day	11 Months	J	Annually
Landscaping	Compliance with paragraph 2.7.14.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 day	2(e)	1 day	6 Months	H and J	Annually and as in accordance with clause 6
Landscaping	Compliance with paragraph 2.7.14.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 day	2(d)	1 day	6 Months	H and J	Annually and as in accordance with clause 6

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Landscaping	Compliance with paragraph 2.7.14.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(d)	1 day	6 Months	H and J	Annually and as in accordance with clause 6
Landscaping	Compliance with paragraph 2.7.14.1(d) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 day	2(e)	1 day	1 Month	H and J	Annually and as in accordance with clause 6
Landscaping	Compliance with paragraph 2.7.14.1(e) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 day	2(d)	1 day	6 Months	H and J	Annually and as in accordance with clause 6
Landscaping	Compliance with paragraph 2.7.14.1(f) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 day	2(e)	1 day	6 Months	H and J	Annually and as in accordance with clause 6
Landscaping	Compliance with paragraph 2.7.14.2(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(e)	1 day	N/A	H and J	Annually and as in accordance with clause 6
Landscaping	Compliance with paragraph 2.7.14.2(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(e)	1 day	N/A	H and J	Annually and as in accordance with clause 6

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Landscaping	Compliance with paragraph 2.7.14.2(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(e)	1 day	N/A	H and J	Annually and as in accordance with clause 6
Landscaping	Compliance with paragraph 2.7.14.2(d) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(e)	1 day	N/A	H and J	Annually and as in accordance with clause 6
Landscaping	Compliance with paragraph 2.7.14.2(e) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(e)	1 day	N/A	H and J	Annually and as in accordance with clause 6
Landscaping	Compliance with paragraph 2.7.14.2(f) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(e)	1 day	N/A	H and J	Annually and as in accordance with clause 6
Removal of Carcasses	Compliance with paragraph 2.7.15.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(d)	1 hour	N/A	F	Monthly
Removal of Carcasses	Compliance with paragraph 2.7.15.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(d)	1 hour	N/A	F	Monthly
Removal of Carcasses	Compliance with paragraph 2.7.15.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 day	SP2(a)	1 day	N/A	F	Monthly

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Removal of Carcasses	Compliance with paragraph 2.7.15.3 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	SP2(a)	1 hour, with Adjustments ceasing at such time as the carcass is removed.	N/A	F	Monthly
Footways, Verges, Cycle Tracks or Kerbs	Compliance with paragraph 2.7.16.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(e)	1 Month	17 Months	L	Annually
Footways, Verges, Cycle Tracks or Kerbs	Compliance with paragraph 2.7.16.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	2(e)	1 Month	17 Months	L	Annually
Footways, Verges, Cycle Tracks or Kerbs	Compliance with paragraph 2.7.16.2(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(d)	1 Month	17 Months	J	Annually
Footways, Verges, Cycle Tracks or Kerbs	Compliance with paragraph 2.7.16.2(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(e)	1 Month	1 year	J	Annually
Traffic Observation Camera Columns and Traffic Observation Camera Poles	Compliance with paragraph 2.7.17.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(c)	1 day	17 Months	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Traffic Observation Camera Columns and Traffic Observation Camera Poles	Compliance with paragraph 2.7.17.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(d)	1 day	5 years	J	Annually
Traffic Observation Camera Columns and Traffic Observation Camera Poles	Compliance with paragraph 2.7.17.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(e)	7 days	5 years	J	Annually
Apparatus	Compliance with paragraph 2.7.18 of this part 2 of schedule 2 (<i>Output Specification</i>)	14 days	2(e)	1 day	N/A	F	Monthly
Pumping Stations	Compliance with paragraph 2.8.1.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 hour	SP2(a)	3 hours	1 Month	F	Monthly
Pumping Stations	Compliance with paragraph 2.8.1.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 hour	SP2(a)	1 hour	1 Month	F	Monthly
Pumping Stations	Compliance with paragraph 2.8.1.3 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 day	SP2(a)	1 day	1 Month	F	Monthly
Footway Crossings	Compliance with paragraph 2.9.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A*	2(e)	1 day	N/A	F	Monthly
Footway Crossings	Compliance with paragraph 2.9.3 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(e)	1 day	N/A	F	Monthly
Footway Crossings	Compliance with paragraph 2.9.5 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A*	2(e)	1 day	N/A	F	Monthly

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Festive Decorations	Compliance with paragraph 2.10.2.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(e)	1 Business Day	N/A	F	Monthly
Festive Decorations	Compliance with paragraph 2.10.2.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A*	2(e)	1 Business Day	N/A	F	Monthly
Festive Decorations	Compliance with paragraph 2.10.2.3 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A*	2(e)	1 Business Day	N/A	F	Monthly
Festive Decorations	Compliance with paragraph 2.10.3.1 of this part 2 of schedule 2 (<i>Output Specifications</i>)	N/A*	2(e)	1 day	N/A	F	Monthly
Festive Decorations	Compliance with paragraph 2.10.3.2 of this part 2 of schedule 2 (<i>Output Specifications</i>)	N/A*	2(e)	1 day	N/A	F	Monthly
Festive Decorations	Compliance with paragraph 2.10.4.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A*	2(e)	1 day	N/A	M	Weekly
Festive Decorations	Compliance with paragraph 2.10.4.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A*	2(e)	1 day	N/A	M	Weekly
Festive Decorations	Compliance with paragraph 2.10.5 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 day*	2(e)	1 day	N/A	F	Monthly
Festive Decorations	Compliance with paragraph 2.10.6 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A*	2(e)	1 day	N/A	F	Monthly
Special Events Services	Compliance with paragraph 2.11.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(e)	N/A	N/A	F	Monthly

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Special Events Services	Compliance with paragraph 2.11.3 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(e)	1 Business Day	N/A	F	Monthly
Special Events Services	Compliance with paragraph 2.11.4.1(a) of this part 2 of schedule 2 (<i>Output Specifications</i>)	N/A	2(d)	1 day	N/A	F	Monthly
Special Events Services	Compliance with paragraph 2.11.4.1(b) of this part 2 of schedule 2 (<i>Output Specifications</i>)	N/A	2(d)	1 day	N/A	F	Monthly
Special Events Services	Compliance with paragraph 2.11.4.1(c) of this part 2 of schedule 2 (<i>Output Specifications</i>)	N/A	2(d)	1 day	N/A	F	Monthly
Special Events Services	Compliance with paragraph 2.11.4.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(d)	1 day	N/A	F	Monthly
Special Events Services	Compliance with paragraph 2.11.4.3(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(d)	1 day	N/A	F	Monthly
Special Events Services	Compliance with paragraph 2.11.4.3(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(e)	1 day	N/A	F	Monthly
Special Events Services	Compliance with paragraph 2.11.4.4 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(e)	1 day	N/A	F	Monthly
Special Events Services	Compliance with paragraph 2.11.4.5 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(e)	1 day	N/A	F	Monthly

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Special Events Services	Compliance with paragraph 2.11.4.6 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(e)	1 day	N/A	F	Monthly
Special Events Services	Compliance with paragraph 2.11.4.7 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	2(d)	N/A	N/A	F	Monthly
Structures, Bridges and Tunnels	Compliance with paragraph 2.12.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	RSL / FSL Unavailability Adjustment	1 day	8 Months	B	As determined in accordance with clause 6
Structures, Bridges and Tunnels	Compliance with paragraph 2.12.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	RSL / FSL Unavailability Adjustment	1 Month	5 years	E and J	As determined in accordance with clause 6
Structures, Bridges and Tunnels	Compliance with paragraph 2.12.3 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	RSL / FSL Unavailability Adjustment	1 day	N/A	K	Within five (5) Business Days of the completion of any relevant works
Third Party Structures	Compliance with paragraph 2.13 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	SP2(a)	N/A	N/A	D	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Service Provider's Specialist Vehicles	Compliance with paragraph 2.14.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A*	SP2(a)	N/A	N/A	F	Every six (6) Months
Service Provider's Specialist Vehicles	Compliance with paragraph 2.14.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A*	SP2(a)	N/A	N/A	F	Monthly
Service Provider's Specialist Vehicles	Compliance with paragraph 2.14.3 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A*	SP2(a)	N/A	N/A	F	Monthly
Service Provider's Specialist Vehicles	Compliance with paragraph 2.14.4 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	SP2(a)	N/A	N/A	F	Monthly
Service Provider's Specialist Vehicles	Compliance with paragraph 2.14.5 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	SP2(a)	N/A	N/A	F	Monthly
Service Provider's Specialist Vehicles	Compliance with paragraph 2.14.6 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	SP2(a)	N/A	N/A	F	Monthly
Service Provider's Specialist Vehicles	Compliance with paragraph 2.14.7 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	SP2(a)	N/A	N/A	F	Monthly

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
PECU Array	Compliance with paragraph 2.15.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(e)	7 days	6 Months	J	Annually
PECU Array	Compliance with paragraph 2.15.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(e)	7 days	6 Months	J	Annually
PECU Array	Compliance with paragraph 2.15.3 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	2(e)	7 days	6 Months	J	Annually
Urban Traffic Control Infrastructure	Compliance with paragraph 2.16.1.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(b)	1 Month	8 Months	J	Annually
Urban Traffic Control Infrastructure	Compliance with paragraph 2.16.1.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(b)	1 Month	6 Months	J	Annually
Urban Traffic Control Infrastructure	Compliance with paragraph 2.16.1.3 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(b)	1 Month	6 Months	J	Annually
Urban Traffic Control Infrastructure	Compliance with paragraph 2.16.1.4(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(a)	1 Month	6 Months	F	Monthly
Urban Traffic Control Infrastructure	Compliance with paragraph 2.16.1.4(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(c)	1 Month	6 Months	H and J	Annually and as in accordance with clause 6
Urban Traffic Control Infrastructure	Compliance with paragraph 2.16.1.5(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(b)	1 Month	17 Months	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Urban Traffic Control Infrastructure	Compliance with paragraph 2.16.1.5(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 day	SP2(b)	1 day	1 Month	H and J	Annually and as in accordance with clause 6
Urban Traffic Control Infrastructure	Compliance with paragraph (b) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	SP2(d)	1 Month	17 Months	J	Annually
Urban Traffic Control Infrastructure	Compliance with paragraph 2.16.1.7 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(b)	1 Month	6 Months	H and J	Annually and as in accordance with clause 6
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Business Day	SP2(a)	1 Business Day	N/A	D	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Business Day	SP2(a)	1 Business Day	N/A	D	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.1(c) of part 2 of this schedule 2 (<i>Output Specification</i>)	1 hour	SP2(a)	1 hour	N/A	F	Monthly
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.2(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Business Day	SP2(a)	1 Business Day	N/A	D	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.2(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(a)	1 Business Day	N/A	D	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.2(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 hour	SP2(a)	1 hour	N/A	F	Monthly
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.3(a)(i) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	SP2(b)	3 hours	8 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.3(a)(ii) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 day	SP2(b)	3 hours	8 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.3(b)(i) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	SP2(c)	1 Month	17 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.3(b)(ii) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(c)	1 Month	17 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.3(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	17 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.4(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 day	SP2(b)	1 Month	17 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.4(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	SP2(c)	1 Month	17 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.4(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	SP2(d)	1 Month	17 Months	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.5(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(b)	1 Month	17 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.5(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	SP2(b)	1 Month	17 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.5(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	SP2(d)	1 Month	17 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.5(d) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(a)	1 Month	17 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.5(e) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	17 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.5(f) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	SP2(b)	1 Month	17 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.5(g) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.5(h) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.5(i) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(b)	1 Month	5 years	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.5(j) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(b)	1 Month	5 years	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.5(k) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(b)	1 Month	6 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.5(l) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.5(m) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(b)	1 Month	5 years	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.5(n) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(b)	1 Month	5 years	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.5(o) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(b)	1 Month	5 years	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.5(p) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.5(q) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.5(r) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(b)	1 Month	5 years	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.6(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.6(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(b)	1 Month	17 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.6(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	17 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.6(d) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	SP2(d)	1 Month	17 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.6(e) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	SP2(b)	1 Month	17 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.7(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	6 Months	SP2(b)	1 Month	17 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.7(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	SP2(d)	1 Month	17 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.7(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 day	SP2(b)	1 day	1 Month	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.7(d) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(c)	1 Month	6 Months	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.7(e) of this part 2 of schedule 2 (<i>Output Specification</i>)	6 Months	SP2(b)	1 Month	17 Months	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.7(f) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(a)	1 Month	5 years	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.7(g) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.7(h) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually
Structures, Bridges and Tunnels	Compliance with paragraph 2.16.2.7(i) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually
Gullies and Catchpits	Compliance with paragraph 2.16.3.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	17 Months	J	Annually
Gullies and Catchpits	Compliance with paragraph 2.16.3.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	17 Months	J	Annually
Street Lighting	Compliance with paragraph 2.16.4.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(b)	1 Month	5 years	J	Annually
Street Lighting	Compliance with paragraph 2.16.4.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(c)	1 Month	5 years	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Street Lighting	Compliance with paragraph 2.16.4.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	5 years	J	Annually
Reinforced Earth/Anchored Earth Structures	Compliance with paragraph 2.16.5.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually
Reinforced Earth/Anchored Earth Structures	Compliance with paragraph 2.16.5.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(b)	1 Month	5 years	J	Annually
Reinforced Earth/Anchored Earth Structures	Compliance with paragraph 2.16.5.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually
Reinforced Earth/Anchored Earth Structures	Compliance with paragraph 2.16.5.1(d) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(b)	1 Month	5 years	J	Annually
Gabions	Compliance with paragraph 2.16.6.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually
Gabions	Compliance with paragraph 2.16.6.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(b)	1 Month	5 years	J	Annually
Earthworks	Compliance with paragraph 2.16.7.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(b)	1 Month	5 years	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Earthworks	Compliance with paragraph 2.16.7.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually
Traffic Observation Camera Columns and Traffic Observation Camera Poles	Compliance with paragraph 2.16.8.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	17 Months	J	Annually
Apparatus	Compliance with paragraph 2.16.9.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	5 Business Days	SP2(d)	1 Business Day	6 Months	F	Monthly
Apparatus	Compliance with paragraph 2.16.9.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Business Day	SP2(d)	1 Business Day	1 Month	F	Monthly
Apparatus	Compliance with paragraph 2.16.9.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	SP2(a)	1 day	17 Months	F	Monthly
Covers, Gratings and Frames	Compliance with paragraph 2.16.10.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually
Covers, Gratings and Frames	Compliance with paragraph 2.16.10.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	4 Months	SP2(b)	1 Month	17 Months	J	Annually
Drainage Structures	Compliance with paragraph 2.16.11.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	6 Months	SP2(d)	1 Month	5 years	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Drainage Structures	Compliance with paragraph 2.16.11.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	17 Months	J	Annually
Drainage Structures	Compliance with paragraph 2.16.11.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	4 Months	SP2(d)	1 Month	17 Months	J	Annually
Drainage Structures	Compliance with paragraph 2.16.11.1(d) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(b)	1 Month	17 Months	J	Annually
Drainage Structures	Compliance with paragraph 2.16.11.1(e) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	17 Months	J	Annually
Drainage Structures	Compliance with paragraph 2.16.11.1(f) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	17 Months	J	Annually
Drainage Structures	Compliance with paragraph 2.16.11.1(g) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	17 Months	J	Annually
Drainage Structures	Compliance with paragraph 2.16.11.1(h) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	17 Months	J	Annually
Traffic Signal Controller Cabinets	Compliance with paragraph 2.16.12.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	5 years	J	Annually
Traffic Signal Controller Cabinets	Compliance with paragraph 2.16.12.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	17 Months	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Traffic Signal Controller Cabinets	Compliance with paragraph 2.16.12.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Business Day	SP2(b)	1 Business Day	17 Months	J	Annually
Traffic Signal Controller Cabinets	Compliance with paragraph 2.16.12.1(d) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Business Day	SP2(b)	1 Business Day	17 Months	J	Annually
Traffic Signal Controller Cabinets	Compliance with paragraph 2.16.12.1(e) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(b)	1 Month	8 Months	J	Annually
Traffic Signal Controller Cabinets	Compliance with paragraph 2.16.12.1(f) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	17 Months	J	Annually
Non-Structural Walls and Fascia Panels	Compliance with paragraph 2.16.13.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually
Non-Structural Walls and Fascia Panels	Compliance with paragraph 2.16.13.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually
Non-Structural Walls and Fascia Panels	Compliance with paragraph 2.16.13.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(b)	1 Month	17 Months	J	Annually
Non-Structural Walls and Fascia Panels	Compliance with paragraph 2.16.13.1(d) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually
Non-Structural Walls and Fascia Panels	Compliance with paragraph 2.16.13.1(e) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Non-Structural Walls and Fascia Panels	Compliance with paragraph 2.16.13.1(f) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually
Pedestrian Barriers	Compliance with paragraph 2.16.14.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	SP2(d)	1 Month	17 Months	J	Annually
Safety Fences and Vehicle Barriers	Compliance with paragraph 2.16.15.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(b)	1 Month	5 years	J	Annually
Safety Fences and Vehicle Barriers	Compliance with paragraph 2.16.15.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	17 Months	J	Annually
Safety Fences and Vehicle Barriers	Compliance with paragraph 2.16.15.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	4 Months	SP2(b)	1 Month	17 Months	J	Annually
Traffic Signs	Compliance with paragraph 2.16.16.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	2 days	SP2(b)	2 days	8 Months	J	Annually
Traffic Signs	Compliance with paragraph 2.16.16.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	17 Months	J	Annually
Traffic Signs	Compliance with paragraph 2.16.16.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	17 Months	J	Annually
Traffic Signs	Compliance with paragraph 2.16.16.1(d) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 year	SP2(d)	1 Month	5 years	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Traffic Signs	Compliance with paragraph 2.16.16.1(e) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	8 Months	J	Annually
Traffic Signs	Compliance with paragraph 2.16.16.1(f) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	17 Months	J	Annually
Traffic Signs	Compliance with paragraph 2.16.16.1(g) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	5 years	J	Annually
Road Markings	Compliance with paragraph 2.16.17.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	3 Months	SP2(d)	1 Month	17 Months	J	Annually
Seats	Compliance with paragraph 2.16.18.1(a) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	17 Months	J	Annually
Seats	Compliance with paragraph 2.16.18.1(b) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	17 Months	J	Annually
Seats	Compliance with paragraph 2.16.18.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	11 Months	J	Annually
Belisha Beacons	Compliance with paragraph 2.16.19.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	17 Months	J	Annually
Tunnels	Compliance with paragraph 2.16.20.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	N/A	SP2(b)	1 hour	1 Month	J	Annually

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Method	Monitoring Frequency
Boxes and Planters	Compliance with paragraph 2.16.21.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 Month	SP2(d)	1 Month	17 Months	J	Annually

* An asterisk against the relevant period in the Rectification Period column of Table 2 indicates that an Interim Rectification Period applies. The relevant Interim Rectification Period is shown in the table in Appendix A to this part 2 of schedule 2 (*Output Specification*).

APPENDIX A

Performance Standard 2: Applicable Interim Rectification Periods

The Interim Rectification Periods below apply in respect of any event of Unavailability, Deemed Unavailability or failure to meet the Performance Targets in the table below arising within the six Months following the Service Commencement Date.

Service Delivery Output Element	Performance Target	Interim Rectification Period*
Unavailability	Compliance with paragraph 2.2.4.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	90 minutes
Unavailability	Compliance with paragraph 2.2.4.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	3 hours
Unavailability	Compliance with paragraph 2.2.7 of this part 2 of schedule 2 (<i>Output Specification</i>)	2 hours
Street Lighting	Compliance with paragraph 2.7.4.1(a)(i) of this part 2 of schedule 2 (<i>Output Specification</i>)	10 days
Street Lighting	Compliance with paragraph 2.7.4.1(a)(ii) of this part 2 of schedule 2 (<i>Output Specification</i>)	6 days
Street Lighting	Compliance with paragraph 2.7.4.1(b)(i) of this part 2 of schedule 2 (<i>Output Specification</i>)	6 days
Street Lighting	Compliance with paragraph 2.7.4.1(b)(ii) of this part 2 of schedule 2 (<i>Output Specification</i>)	6 days
Road Studs	Compliance with paragraph 2.7.8.1(c) of this part 2 of schedule 2 (<i>Output Specification</i>)	7 days
Footway Crossings	Compliance with paragraph 2.9.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	5 Business Days
Footway Crossings	Compliance with paragraph 2.9.5 of this part 2 of schedule 2 (<i>Output Specification</i>)	5 Business Days
Festive Decorations	Compliance with paragraph 2.10.2.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	10 Business Days
Festive Decorations	Compliance with paragraph 2.10.2.3 of this part 2 of schedule 2 (<i>Output Specification</i>)	10 Business Days
Festive Decorations	Compliance with paragraph 2.10.3.1 of this part 2 of schedule 2 (<i>Output Specifications</i>)	1 day
Festive Decorations	Compliance with paragraph 2.10.3.2 of this part 2 of schedule 2 (<i>Output Specifications</i>)	2 days
Festive Decorations	Compliance with paragraph 2.10.4.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 day

Service Delivery Output Element	Performance Target	Interim Rectification Period*
Festive Decorations	Compliance with paragraph 2.10.4.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	2 days
Festive Decorations	Compliance with paragraph 2.10.5 of this part 2 of schedule 2 (<i>Output Specification</i>)	2 days
Festive Decorations	Compliance with paragraph 2.10.6 of this part 2 of schedule 2 (<i>Output Specification</i>)	1 day
Service Provider's Specialist Vehicles	Compliance with paragraph 2.14.1 of this part 2 of schedule 2 (<i>Output Specification</i>)	3 months
Service Provider's Specialist Vehicles	Compliance with paragraph 2.14.2 of this part 2 of schedule 2 (<i>Output Specification</i>)	3 months
Service Provider's Specialist Vehicles	Compliance with paragraph 2.14.3 of this part 2 of schedule 2 (<i>Output Specification</i>)	3 months

PART 3A

Performance Standard 3A - Horticultural Maintenance Service

No Longer Used

PART 3B

Performance Standard 3B - Tree Management and Maintenance

1. REQUIRED OUTCOMES

- 1.1.1 The Authority has in place a Tree Policy Statement and is seeking to maintain the positive amenity value of trees and the free flowing and safe use of the highway at the same time as preventing any negative impact on such free flowing and safe use of the highway that might arise from the presence of trees.
- 1.1.2 The Authority requires that the Service Provider shall ensure that, as a minimum, the current number of trees on the Project Network shall not be reduced throughout the Contract Term unless prior written consent has been obtained from the Authority.
- 1.1.3 Where trees are removed from the Project Network by the Service Provider (for whatever reason) the Service Provider shall replace such trees having regard to the Tree Policy and the species and location of the tree that is to be or has been removed.

2. SERVICE DELIVERY OUTPUTS

2.1 Tree Management Strategy

- 2.1.1 The Service Provider shall prepare and submit to the Authority the Annual Tree Management Programme as part of the Annual Programme in accordance with clause 11 (*Service Provider Programmes*) of this Contract.
- 2.1.2 The Service Provider shall prepare, update and submit the Five Year Tree Replacement Programme in accordance with clause 11 (*Service Provider Programmes*) of this Contract.

2.2 Clean and Tidy Condition

The Service Provider shall ensure that each Project Network Part in or on which activities are carried out by the Service Provider pursuant to this part 3B of schedule 2 (*Output Specification*) are left in a clean and tidy condition.

2.3 Tree Management

- 2.3.1 The Service Provider shall ensure that there is no overall decrease in the total number of trees on the Project Network in any Constituency as at the Pre-Contract

Survey Date for the duration of the Contract Term unless prior written consent has been obtained from the Authority. This shall be calculated by taking the net change in numbers of Highway Trees in each Constituency from the Service Commencement Date, excluding any changes:

- 2.3.1.1 under clause 34 (*Highway Works Authority*);
 - 2.3.1.2 under schedule 14 (*Call-Off Agreements*);
 - 2.3.1.3 under schedule 18 (*Change Protocol*);
 - 2.3.1.4 under schedule 19 (*Accrual and De-Accrual of Project Network Parts*);
and
 - 2.3.1.5 any other changes authorised by the Authority pursuant to this contract.
- 2.3.2 The Service Provider shall ensure that trees on the Project Network do not cause a danger or obstruct any land and / or property in the possession of a Third Party.
- 2.3.3 The Service Provider shall ensure that trees on the Project Network shall not damage any land and / or property in the possession of a Third Party and, for the avoidance of doubt, where any such damage occurs the Service Provider shall repair and be responsible any costs associated with any such damage.
- 2.3.4 All actions carried out by the Service Provider in relation to any tree shall be in accordance with:
- 2.3.4.1 all relevant British Standards; and
 - 2.3.4.2 2007 NJUG Volume 4 Guidelines employing best arboricultural practices and principles.
- 2.3.5 The Service Provider shall not light any fires on the Project Network in relation to the provision of the Services pursuant to this part 3B of schedule 2 (*Output Specification*).
- 2.3.6 The Service Provider shall ensure that every tree is free from Epicormic Growths from tree trunks and branches up to a minimum height of six (6) metres above ground level where carrying out such removal will not adversely affect the visual amenity and the health of such tree. In such cases the Service Provider shall ensure that those trees are free from Epicormic Growths to an appropriate height that allows the natural development of the relevant tree.

- 2.3.7 The Service Provider shall ensure every tree on the Project Network is free from visible signs of disease and decay.
- 2.3.8 Where the Service Provider carries out any actions in relation to a diseased or decaying tree the Service Provider shall ensure that all equipment is sterilised in accordance with BS3998.
- 2.3.9 No tree shall be pollarded unless prior written consent has been obtained from the Authority.
- 2.3.10 Root pruning which is required to be carried out to a tree in order to avoid actual or potential damage to the Project Network and / or any land and / or property in the possession of a Third Party shall not be carried out without the prior written consent of the Authority.
- 2.3.11 The Service Provider shall repair all tree wounds.
- 2.3.12 The Service Provider shall not remove a tree from the Project Network without the prior written consent of the Authority unless removal is required as a Category 1 Defect in which case part 2 of this schedule 2 (*Output Specification*) shall apply.
- 2.3.13 In the event of tree removal as a result of a Category 1 Defect the Service Provider shall notify the Authority of such removal as soon as reasonably practicable after such removal has taken place and, in any event, within one (1) hour of the time at which the Service Provider becomes aware or should have become aware of the need for such tree removal.
- 2.3.14 The Service Provider shall remove or, where appropriate, grind down a tree stump within seven (7) days of the time at which the tree was felled unless otherwise agreed with the Authority.
- 2.3.15 The Service Provider shall ensure that any holes in or on the Project Network as a result of tree removal shall be:
- 2.3.15.1 made safe as soon as such actions pursuant to paragraph 2.3.14 have been completed; and
 - 2.3.15.2 fully repaired within forty-eight (48) hours of the time at which the Service Provider has removed or ground down (as the case may be) a tree stump in accordance with paragraph 2.3.14.

- 2.3.16 The Service Provider shall replace trees and add to existing tree stocks on the Project Network in accordance with the prior written consent of the Authority.
- 2.3.17 The Service Provider shall ensure that any replacement or additional trees are of an appropriate level of maturity having regard to the location of the replacement or additional tree required and are not of a species set out in the Prohibited Species List.
- 2.3.18 The Service Provider shall not carry out any work within the spread of existing trees which may threaten the future integrity of any tree unless prior written consent has been obtained from the Authority.
- 2.3.19 The Service Provider shall carry out all activities in a manner which shall not disturb nesting birds and other wildlife.

2.4 Control of Brown Tail Moth (*Euproctis chrysorrhoea*)

The Service Provider shall prune out all Brown Tail Moth nests in any infected trees and or shrubs within five (5) Business Days of the discovery of such nests during Autumn and / or Winter in each PFI District and such pruning shall be carried out in accordance with good arboricultural practice.

2.5 Waste Disposal

- 2.5.1 Subject to paragraph 2.5.2 the Service Provider shall dispose of all chippings, cord wood and timber generated in the performance of the Services pursuant to this part 3B of schedule 2 (*Output Specification*) which it is required to remove from the Project Network in accordance with the provisions of this Contract and deliver to a site or sites nominated by the Authority.
- 2.5.2 The Service Provider shall not permit any waste to be taken for landfill, thermal treatment or other disposal methods unless otherwise agreed with the Authority.

2.6 Authority Agreement, Consent or Approval

- 2.6.1 Where the agreement, approval or consent of the Authority is required in accordance with paragraphs 2.3.9, 2.3.10, 2.3.12 and 2.3.14 of this part 3B of schedule 2 (*Output Specification*) such agreement, approval or consent shall be deemed to have been given where any such activities are set out in the relevant agreed Annual Programme.

2.6.2 In relation to all such other activities that require the agreement, approval or consent of the Authority that are not set out in the relevant agreed Annual Programme, the Authority shall respond to any written requests for agreement, approval or consent by the Service Provider as soon as reasonably practicable and, in any event, within five (5) Business Days of receipt of such request.

2.6.3 Where the Authority fails to respond to such written request in accordance with paragraph 2.6.2 the Service Provider may apply for an Excusing Cause is in accordance with clause 33 of this Contract, until such time as the Authority response is received.

3. PERFORMANCE TARGETS

The Service Provider shall maintain trees in accordance with the Performance Targets set out in Table 3.2.

Table 3.2

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Methodology	Monitoring Frequency
Tree Management Strategy	Compliance with paragraph 2.1.1 of this part 3B of schedule 2 (<i>Output Specification</i>)	N/A	3B(b)	7 days	N/A	F	Annually
Tree Management Strategy	Compliance with paragraph 2.1.2 of this part 3B of schedule 2 (<i>Output Specification</i>)	N/A	3B(b)	7 days	8 Months	F	Annually
Clean and Tidy Condition	Compliance with paragraph 2.2 of this part 3B of schedule 2 (<i>Output Specification</i>)	1 day	3B(d)	1 day	N/A	J	Annually
Tree Management	Compliance with paragraph 2.3.1 of this part 3B of schedule 2 (<i>Output Specification</i>)	N/A	3B(a)	1 Month	N/A	F	Monthly
Tree Management	Compliance with paragraph 2.3.2 of this part 3B of schedule 2 (<i>Output Specification</i>)	1 day	3B(d)	1 day	17 Months	J and N	Annually and as determined in accordance with clause 6
Tree Management	Compliance with paragraph 2.3.3 of this part 3B of schedule 2 (<i>Output Specification</i>)	1 week	3B(d)	1 day	17 Months	F	Monthly
Tree Management	Compliance with paragraph 2.3.4.1 of this part 3B of schedule 2 (<i>Output Specification</i>)	N/A	3B(c)	N/A	N/A	F	Monthly
Tree Management	Compliance with paragraph 2.3.4.2 of this part 3B of schedule 2 (<i>Output Specification</i>)	N/A	3B(c)	N/A	N/A	F	Monthly

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Methodology	Monitoring Frequency
Tree Management	Compliance with paragraph 2.3.5 of this part 3B of schedule 2 (<i>Output Specification</i>)	N/A	3B(a)	N/A	N/A	F	Monthly
Tree Management	Compliance with paragraph 2.3.6 of this part 3B of schedule 2 (<i>Output Specification</i>)	3 Months	3B(e)	1 Month	17 Months	J	Annually
Tree Management	Compliance with paragraph 2.3.7 of this part 3B of schedule 2 (<i>Output Specification</i>)	3 Months	3B(c)	1 Month	5 Months	N	As determined in accordance with clause 6
Tree Management	Compliance with paragraph 2.3.8 of this part 3B of schedule 2 (<i>Output Specification</i>)	N/A	3B(c)	N/A	N/A	F	Monthly
Tree Management	Compliance with paragraph 2.3.9 of this part 3B of schedule 2 (<i>Output Specification</i>)	N/A	3B(c)	N/A	N/A	F	Monthly
Tree Management	Compliance with paragraph 2.3.10 of this part 3B of schedule 2 (<i>Output Specification</i>)	N/A	3B(c)	N/A	N/A	J	Annually
Tree Management	Compliance with paragraph 2.3.11 of this part 3B of schedule 2 (<i>Output Specification</i>)	5 Business Days	3B(e)	5 Business Days	8 Months	J	Annually
Tree Management	Compliance with paragraph 2.3.12 of this part 3B of schedule 2 (<i>Output Specification</i>)	N/A	3B(a)	N/A	N/A	F	Monthly

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Methodology	Monitoring Frequency
Tree Management	Compliance with paragraph 2.3.13 of this part 3B of schedule 2 (<i>Output Specification</i>)	N/A	5 Service Points	1 hour, with the Adjustment ceasing after a maximum of five Adjustments.	N/A	M	Weekly
Tree Management	Compliance with paragraph 2.3.14 of this part 3B of schedule 2 (<i>Output Specification</i>)	N/A*	3B(c)	1 day	N/A	F	Monthly
Tree Management	Compliance with paragraph 2.3.15.1 of this part 3B of schedule 2 (<i>Output Specification</i>)	1 hour	3B(e)	1 hour	N/A	F	Monthly
Tree Management	Compliance with paragraph 2.3.15.2 of this part 3B of schedule 2 (<i>Output Specification</i>)	N/A*	3B(e)	1 day	N/A	F	Monthly
Tree Management	Compliance with paragraph 2.3.16 of this part 3B of schedule 2 (<i>Output Specification</i>)	N/A	3B(c)	N/A	N/A	J	Annually
Tree Management	Compliance with paragraph 2.3.17 of this part 3B of schedule 2 (<i>Output Specification</i>)	N/A	3B(c)	1 Month	N/A	J	Annually
Tree Management	Compliance with paragraph 2.3.18 of this part 3B of schedule 2 (<i>Output Specification</i>)	N/A	3B(c)	N/A	N/A	F	Monthly
Tree Management	Compliance with paragraph 2.3.19 of this part 3B of schedule 2 (<i>Output Specification</i>)	N/A	5 Service Points	N/A	N/A	F	Monthly

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Methodology	Monitoring Frequency
Control of Brown Tail Moth	Compliance with paragraph 2.4 of this part 3B of schedule 2 (<i>Output Specification</i>)	N/A*	3B(e)	5 Business Days	N/A	J	Annually
Waste Disposal	Compliance with paragraph 2.5.1 of this part 3B of schedule 2 (<i>Output Specification</i>)	1 day	3B(e)	1 day	N/A	F	Monthly
Waste Disposal	Compliance with paragraph 2.5.2 of this part 3B of schedule 2 (<i>Output Specification</i>)	N/A	3B(a)	N/A	N/A	F	Monthly

* An asterisk against the relevant period in the Rectification Period column of Table 3.2 indicates that an Interim Rectification Period applies. The relevant Interim Rectification Period is shown in the table in Appendix A to this part 3 of schedule 2 (*Output Specification*).

PART 3C

Performance Standard 3C - Weed Control on Hard Landscaping

1. REQUIRED OUTCOMES

The Service Provider shall comply with the provisions of this Performance Standard 3C and ensure that in relation to the Project Network the provision of weed control on Hard Landscaping will provide an appropriate level of amenity for users of the Project Network and ensure that weeds do not impair safety or cause damage or nuisance.

2. SERVICE DELIVERY OUTPUTS

- 2.1.1 The Service Provider shall ensure that the surface of all Carriageways, Cycle Tracks, Footways and Footpaths are substantially free from Vegetation.
- 2.1.2 The Service Provider shall submit to the Authority a programme (the “**Annual Weed Control Programme**”) as part of each Annual Programme. This shall indicate which herbicides and pesticides the Service Provider is proposing to use in the provision of the Weed Control Service provided that the Service Provider shall only be entitled to propose the use of such pesticides and herbicides that:
 - 2.1.2.1 comply with Legislation;
 - 2.1.2.2 comply with the Ministry of Agriculture, Fisheries and Food "Code of Practice for the use of Herbicides on weeds in watercourses and lakes" as amended from time to time;
 - 2.1.2.3 comply with the Authority's Sustainability Policy; and
 - 2.1.2.4 take into account any relevant environmental considerations depending upon the nature of those areas of the Project Network in which the use of such herbicides and pesticides is proposed.
- 2.1.3 The Service Provider shall only use those herbicides and pesticides in the performance of the Weed Control Service that have been agreed with the Authority in the Annual Programme and the Authority shall acting reasonably be entitled to agree or disagree with any such proposed usage.

3. PERFORMANCE TARGETS

The Service Provider shall perform the Weed Control Service in accordance with the Performance Targets set out in Table 3.3.

Table 3.3

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Methodology	Monitoring Frequency
Carriageways, Cycle Tracks, Footways and Footpaths	Compliance with paragraph 2.1.1 of this Part 3C of schedule 2 (<i>Output Specification</i>).	5 Business Days	3C(b)	5 Business Days	17 Months	J	Annually
Herbicides and Pesticides	Compliance with paragraph 2.1.3 of this Part 3C of schedule 2 (<i>Output Specification</i>).	N/A	3C(a)	N/A	N/A	F	Monthly

APPENDIX A

Performance Standard 3: Applicable Interim Rectification Periods

The Interim Rectification Periods below apply in respect of any event of Unavailability, Deemed Unavailability or failure to meet the Performance Targets in the table below arising within the six Months following the Service Commencement Date.

Service Delivery Output Element	Performance Target	Interim Rectification Period*
Tree Management	Compliance with paragraph 2.3.14 of this part 3B of schedule 2 (<i>Output Specification</i>)	7 days
Tree Management	Compliance with paragraph 2.3.15.2 of this part 3B of schedule 2 (<i>Output Specification</i>)	2 days
Control of Brown Tail Moth	Compliance with paragraph 2.4 of this part 3B of schedule 2 (<i>Output Specification</i>)	5 Business Days

PART 4

Performance Standard 4 - Winter Maintenance Service Operations

1. REQUIRED OUTCOMES

- 1.1.1 The Service Provider is under an overriding duty to ensure that the Project Network is maintained in accordance with Section 41(1A) of the 1980 Act as if the Service Provider was the highways authority for the purposes of such legislative obligation. Notwithstanding this overriding duty, the Service Provider shall, as a minimum, comply with the further provisions of this Performance Standard 4.
- 1.1.2 The Service Provider shall undertake Winter Maintenance Service Operations:
 - 1.1.2.1 to prevent the formation of ice and hoar frost on the Project Network;
 - 1.1.2.2 to minimise the effects of snow; and
 - 1.1.2.3 in such a way as to minimise the adverse effects of Winter Maintenance Service Operations on the Project Network including, for the avoidance of doubt, minimisation of the use of anti-icing products on the Project Network.
- 1.1.3 Winter Maintenance Service Operations on the Project Network shall be conducted with due regard to the interests of users of other roads connecting to the Project Network and owners or occupiers of land not forming part of the Project Network.
- 1.1.4 The Service Provider shall deliver an efficient and cost effective service for the Priority Carriageway Routes and the Priority Pedestrian Routes on the Project Network, which, so far as is reasonably practicable, shall enable the safe movement of vehicular and pedestrian traffic with a minimum of delay throughout the Winter Maintenance Period, whilst limiting the environmental impact of the Winter Maintenance Service Operations.

2. SERVICE DELIVERY OUTPUT

2.1 Winter Maintenance Planning and Forecasting

The Service Provider shall comply with the following provisions of this part 4 of schedule 2 (*Output Specification*):

- 2.1.1 The Service Provider shall prepare, update and submit to the Authority the Annual Winter Maintenance Services Operational Plan in accordance with clause 11 (*Service Provider Programmes*) of this Contract.
- 2.1.2 During the Winter Maintenance Period the Service Provider shall ensure that a member of staff experienced in the conduct of Winter Maintenance Services is available at all times and is responsible for Winter Maintenance Services, including monitoring surface conditions of the Project Network and reacting to those conditions.
- 2.1.3 Subject to the provisions of paragraph 2.1.4 the Service Provider shall have an Ice Early Warning System which the Service Provider shall ensure:
 - 2.1.3.1 is in operation at all times during the Winter Maintenance Period;
 - 2.1.3.2 correctly represents the relevant climatic conditions at all times during the Winter Maintenance Period; and
 - 2.1.3.3 is operating in accordance with paragraphs 2.1.3.1 and 2.1.3.2 during unseasonal cold weather spells which occur outside of the Winter Maintenance Period.
- 2.1.4 In the event that the Ice Early Warning System is anticipated to be unavailable for five days or more, the Service Provider shall notify the Authority as soon as reasonably practicable, providing a report to explain the reasons for such unavailability and identifying the action that the Service Provider proposes to take. In such circumstances, the Authority shall be entitled at its discretion not to impose further Adjustments under paragraphs 2.1.3.1 to 2.1.3.3 and paragraph 2.1.8.
- 2.1.5 The Service Provider shall ensure that information from the Ice Early Warning System is accessible to the West Midlands District Councils at all times during the Winter Maintenance Period and during unseasonal cold weather spells which occur outside the Winter Maintenance Period.

- 2.1.6 The Service Provider shall enter into a contract with a Weather Forecasting Service Provider in accordance with the Annual Winter Maintenance Services Operational Plan for the provision of a Weather Forecasting Service which the Service Provider shall ensure is in operation at all times during the Winter Maintenance Period.
- 2.1.7 The Service Provider shall ensure that the Ice Early Warning System and the Weather Forecasting Service interface with each other.
- 2.1.8 Subject to the provisions of paragraph 2.1.4, the Service Provider shall ensure that the Ice Early Warning System and the Weather Forecasting Service is accessible by the Authority at all times.
- 2.1.9 By 4pm on each day of the Winter Maintenance Period (which for the avoidance of doubt includes weekends and public holidays) the Service Provider shall submit to the Authority, other adjacent road authorities and the police a list of all proposed Winter Maintenance Service Operations to be implemented in the following twenty four (24) hours together with the Treatment Commencement Time detailing when the Service Provider is to undertake each of the Winter Maintenance Service Operations ("**Daily Actions List**").
- 2.1.10 The Service Provider shall ensure that the Daily Actions List contains details of Precautionary Treatments to be undertaken on:
- (a) All Priority Carriageway Routes; and
 - (b) All Priority 1 Pedestrian Routes;
- unless
- (c) the Authority agrees that the Service Provider may carry out Precautionary Treatments on Priority 1 Carriageway Routes, Priority 2 Carriageway Routes and Priority 1 Pedestrian Routes only, prior to the production of the Daily Actions List; and
 - (d) by virtue of a Justifiable Ground.
- 2.1.11 The Service Provider shall continually review the weather forecast and Carriageway and Pedestrian Routes surface conditions on the Project Network and update the Daily Actions List submitted in accordance with paragraph 2.1.9 above to reflect any changes to such Winter Maintenance Service Operations that are necessary as a

result of changes in weather conditions to ensure that the Service Provider complies with section 41(A) of the 1980 Act ("**Updated Daily Actions List**").

- 2.1.12 The Service Provider shall electronically issue an Updated Daily Action List to those parties who were or who should have been informed of the original Daily Actions List (in accordance with paragraph 2.1.9 above) within one (1) hour of the Service Provider's decision to make any change to the Daily Actions List.
- 2.1.13 Where the Authority agrees a change in accordance with paragraph 2.1.10, the Service Provider shall ensure that this is reflected in the Updated Daily Actions List.
- 2.1.14 The Service Provider shall use all reasonable endeavours to ensure that the planned times detailed in the Daily Actions List or an Updated Daily Actions List (as the case may be) for Precautionary Treatments on Priority Carriageway Routes are outside of the hours of 7am to 10am and 3pm to 7pm on each Business Day.

2.2 Precautionary Treatments on Carriageways

- 2.2.1 The Service Provider shall undertake Precautionary Treatments on all Priority Carriageway Routes unless otherwise agreed with the Authority in accordance with paragraph 2.1.10.
- 2.2.2 The Service Provider shall commence all Precautionary Treatments set out in the relevant Daily Actions List or an Updated Daily Actions List (as the case may be) on Priority Carriageway Routes by the Treatment Commencement Time specified in the relevant Daily Actions List or an Updated Daily Actions List (as the case may be).
- 2.2.3 Where the Service Provider has set out in the relevant Daily Actions List or an Updated Daily Actions List (as the case may be) that is to carry out Precautionary Treatment on all Priority Carriageway Routes, the Service Provider shall complete all such Precautionary Treatments on all Priority Carriageway Routes:
 - 2.2.3.1 within three (3) hours of the Treatment Commencement Time specified in the relevant Daily Actions List or an Updated Daily Actions List (as the case may be) for 95% of occurrences each Month;
 - 2.2.3.2 within four (4) hours of the Treatment Commencement Time specified in the relevant Daily Actions List or an Updated Daily Actions List (as the case may be) for 100% of occurrences each Month.

2.2.4 Where the Authority has agreed that the Service Provider shall carry out Precautionary Treatment on Priority 1 Carriageway Routes and Priority 2 Carriageway Routes only in accordance with paragraph 2.1.10 above, the Service Provider shall complete such Precautionary Treatments on all Priority 1 Carriageway Routes and all Priority 2 Carriageway Routes:

2.2.4.1 within two (2) hours of the Treatment Commencement Time specified in the relevant Daily Actions List or an Updated Daily Actions List (as the case may be) for 95% of occurrences each Month;

2.2.4.2 within three (3) hours of the Treatment Commencement Time specified in the relevant Daily Actions List or an Updated Daily Actions List (as the case may be) for 100% of occurrences each Month.

2.3 Precautionary Treatments on Pedestrian Routes

2.3.1 The Service Provider shall undertake and complete all those Precautionary Treatments set out in the relevant Daily Actions List submitted in accordance with paragraph 2.1.9 above (as updated where appropriate in accordance with paragraph 2.1.11 above) on all Priority 1 Pedestrian Routes between the hours of 04:30am and 07:30am on the relevant day.

2.4 Reactionary Treatments on Carriageways

2.4.1 Post Gritting Operations

2.4.1.1 The Service Provider shall undertake Post Gritting on all Priority Carriageway Routes where the conditions necessitate such treatment, such that the Service Provider shall comply with section 41(A) of the 1980 Act, unless the relevant Daily Actions List or an Updated Daily Actions List (as the case may be) states that the Service Provider shall only carry out Post Gritting in relation to the Priority 1 Carriageway Routes and the Priority 2 Carriageway Routes, and such decision not to undertake Post Gritting on all Priority Carriageway Routes is by virtue of a Justifiable Ground.

2.4.1.2 The Service Provider shall commence all Post Gritting Operations set out in the relevant Daily Actions List or an Updated Daily Actions List (as the case may be) on Priority Carriageway Routes within one (1) hour of the time at which the Service Provider becomes aware or should have

become aware of the presence of those conditions which necessitate such treatment.

2.4.1.3 Where the Service Provider is to undertake Post Gritting Operations on all Priority Carriageway Routes in the relevant Daily Action List or an Updated Daily Actions List (as the case may be), the Service Provider shall complete all such Post Gritting Operations on all Priority Carriageway Routes within four (4) hours of the time at which at which the Service Provider becomes aware or should have become aware of the presence of those conditions which necessitate such treatment.

2.4.1.4 Where the Service Provider is to undertake Post Gritting Operations on Priority 1 Carriageway Routes and Priority 2 Carriageway Routes only in accordance with paragraph 2.4.1.1 above in the relevant Daily Action List or an Updated Daily Actions List (as the case may be), the Service Provider shall complete such Post Gritting on all Priority 1 Carriageway Routes and all Priority 2 Carriageway Routes within three (3) hours of the time at which the Service Provider becomes aware or should have become aware of the presence of those conditions which necessitate such treatment.

2.4.2 Snow Clearing Operations

2.4.2.1 The Service Provider shall undertake Snow Clearing Operations on Priority 1 Carriageway Routes and Priority 2 Carriageway Routes when snow is or has been falling at a rate of less than or equal to 150mm per hour so that the Service Provider complies with Section 41(A) of the 1980 Act.

2.4.2.2 The Service Provider shall commence Snow Clearing Operations on Priority 1 Carriageway Routes and Priority 2 Carriageway Routes within one (1) hour of the time at which the Service Provider becomes aware or should have become aware of the presence of snow on such routes which is or has been falling at a rate of less than or equal to 150 mm per hour.

2.4.2.3 The Service Provider shall complete Snow Clearing Operations on Priority 1 Carriageway Routes and Priority 2 Carriageway Routes within two (2) hours of the time at which those conditions which have given rise to the need for Snow Clearing Operations pursuant to paragraph 2.4.2.1 have ceased.

2.4.3 Heavy Snow Clearing Operations

2.4.3.1 The Service Provider shall undertake Heavy Snow Clearing Operations on Priority 1 Carriageway Routes and Priority 2 Carriageway Routes when snow is or has been falling at a rate of more than 150mm per hour, so that the Service Provider complies with Section 41(A) of the 1980 Act.

2.4.3.2 The Service Provider shall commence Heavy Snow Clearing Operations on Priority 1 Carriageway Routes and Priority 2 Carriageway Routes within two (2) hours of the time at which the Service Provider becomes aware or should have become aware of the presence of snow on such routes which is or has been falling at a rate of more than 150 mm per hour, such that the same are maintained snow and ice free.

2.4.3.3 The Service Provider shall complete Heavy Snow Clearing Operations:

(a) on Priority 1 Carriageway Routes by the later of:

- (i) twelve (12) hours of the time at which the Service Provider becomes aware or should have become aware of the presence of snow on such routes which is or has been falling at a rate of more than 150 mm per hour; or
- (ii) within twelve (12) hours of the time at which these conditions which have given rise to the need for Heavy Snow Clearing Operations pursuant to paragraph 2.4.3.1 have ceased;

(b) on Priority 2 Carriageway Routes by the later of:

- (i) twenty-four (24) hours of the time at which the Service Provider becomes aware or should have become aware of the presence of snow on such routes which is or has been falling at a rate of more than 150mm per hour; or
- (ii) within twenty-four (24) hours of the time at which these conditions which have given rise to the need for Heavy Snow Clearing Operations pursuant to paragraph 2.4.3.1 have ceased.

2.4.4 Residual Snow Clearing Operations

- 2.4.4.1 The Service Provider shall undertake Residual Snow Clearing Operations on Priority 1 Carriageway Routes and Priority 2 Carriageway Routes when snow furrows have formed on those routes so that the Service Provider shall comply with Section 41(A) of the 1980 Act.
- 2.4.4.2 The Service Provider shall commence Residual Snow Clearing Operations on Priority 1 Carriageway Routes and Priority 2 Carriageway Routes within two (2) hours of the time at which the Service Provider becomes aware or should have become aware of the presence of snow furrows on such routes.
- 2.4.4.3 The Service Provider shall complete Residual Snow Clearing Operations on Priority 1 Carriageway Routes and Priority 2 Carriageway Routes within six (6) hours of the time at which those conditions which have given rise to the need for Residual Snow Clearing Operations pursuant to paragraph 2.4.3.1 have ceased.

2.4.5 Auxiliary Gritted Networks

Notwithstanding the provisions of paragraphs 2.4.1 and 2.4.2, where there is snow lying on any part or parts of the Carriageway which comprise the Auxiliary Gritted Networks, which in the Service Provider's reasonable opinion is likely to remain on the Carriageway for over twenty-four (24) hours, the Service Provider shall use all reasonable endeavours to minimise the adverse effects of this lying snow.

2.5 Reactionary Treatments on Pedestrian Routes

- 2.5.1 The Service Provider shall prepare its Daily Action List so that it undertake Reactionary Treatments on Priority Pedestrian Routes in the following order:
 - 2.5.1.1 The Service Provider shall firstly undertake Reactionary Treatments on all Priority 1 Pedestrian Routes (except in relation to those Pedestrian Routes where such treatment is not necessary in order to comply with Section 41(A) of the 1980 Act.
 - 2.5.1.2 Once all Priority 1 Pedestrian Routes have been subject to Reactionary Treatments, the Service Provider shall undertake Reactionary Treatments on all Priority 2 Pedestrian Routes (except in relation to those Pedestrian

Routes where such treatment is not necessary in order to comply with Section 41(A) of the 1980 Act.

- 2.5.1.3 Once all Priority 1 Pedestrian Routes and all Priority 2 Pedestrian Routes have been subject to Reactionary Treatments, the Service Provider shall undertake Reactionary Treatments on Priority 3 Pedestrian Routes in order of priority, such that those Priority 3 Pedestrian Routes that are the worst affected are afforded the highest priority.
- 2.5.2 The Service Provider shall commence those Reactionary Treatments set out in (or which should be set out in) the relevant Daily Action List or an Updated Daily Actions List (as the case may be) on Priority Pedestrian Routes within one (1) hour of the time at which the Service Provider becomes aware or should have become aware of the presence of those conditions which necessitate such treatments.
- 2.5.3 The Service Provider shall complete Reactionary Treatments on Priority 1 Pedestrian Routes:
 - 2.5.3.1 where such treatment is Post Gritting, within four (4) hours of the time at which the Service Provider becomes aware or should have become aware of the presence of the conditions that necessitate such Post Gritting;
 - 2.5.3.2 Where such treatment is Snow Clearing Operations within twelve (12) hours of the time at which snow has ceased falling at a rate of less than or equal to 150mm per hour; and
 - 2.5.3.3 where such treatment is Heavy Snow Clearing Operations within twenty four (24) hours of the time at which snow has ceased falling at a rate of more than 150mm per hour; and
 - 2.5.3.4 the Service Provider shall complete Reactionary Treatments on Priority 2 Pedestrian Routes, within eight (8) hours of the time at which all Priority 1 Pedestrian Routes have been treated pursuant to paragraph 2.5.4.
- 2.5.4 The Service Provider shall complete Reactionary Treatments on Priority 3 Pedestrian Routes, within twelve (12) hours of the time at which all Priority 1 and Priority 2 Pedestrian Routes have been treated pursuant to paragraph 2.5.3.

2.6 Urgent Reactionary Treatments

- 2.6.1 Notwithstanding any other provision of this part 4 of schedule 2 (*Output Specification*) where the Service Provider is notified by the Emergency Services, bus operators and / or the Authority's Representative that there is an imminent danger on the Carriageway and / or Pedestrian Routes on the Project Network caused by prevalent winter weather conditions then the Service Provider shall as soon as reasonably practicable and, in any event, within two (2) hours of such notification complete any required Reactionary Treatment in order to remove such imminent danger.
- 2.6.2 For the avoidance of doubt, if the Service Provider, in order to comply with section 41(1A) of the 1980 Act, needs to carry out either Precautionary Treatments or Reactionary Treatments on any other Project Network Part then the Service Provider shall use all reasonable endeavours to carry out any such activities as part of the Winter Maintenance Service.
- 2.6.3 Notwithstanding any other provision of this part 4 of schedule 2 (*Output Specification*), the Service Provider shall use Acetate as either an anti-icing product or a de-icing product in Acetate Areas unless the use of Acetate is precluded by the prevailing weather conditions.

2.7 Grit Bins

- 2.7.1 The Service Provider shall:
- 2.7.1.1 provide, set out and fill each grit bin at designated locations between 1 October and 1 November in each Contract Year; and
 - 2.7.1.2 remove all grit bins during the period between 1 April and 1 May in each following Contract Year unless otherwise agreed with the Authority.
- 2.7.2 The Service Provider shall fill every grit bin so that no grit bin is less than 30% full at all times.
- 2.7.3 Every grit bin shall be in an upright position.
- 2.7.4 If the Authority notifies the Service Provider in writing that it requires either:
- 2.7.4.1 additional grit bins to be placed at new locations; or
 - 2.7.4.2 existing grit bins to be re-deployed to new locations;

then the Service Provider shall provide or re-deploy such grit bins within ten (10) days of the date of such notification.

2.8 Daily Actions Report

The Service Provider shall submit to the Authority by 08:00am on each day during the Winter Maintenance Period a report setting out those Winter Maintenance Service Operations which have been carried out by the Service Provider and details (including quantities) of those anti-icing products used in the twenty four (24) hour period from 7am on the previous day to 7am on the day that the Daily Actions Report is to be submitted in accordance with this paragraph 2.8 ("**Daily Actions Report**").

2.9 Annual Winter Maintenance Service Operational Report

The Service Provider shall, in respect of each Winter Maintenance Period, prepare and submit to the Authority a report ("**Annual Winter Maintenance Service Operational Report**") within one (1) Month of the end of the Winter Maintenance Period which shall set out details of the actions taken by the Service Provider in respect of the carrying out and management of Winter Maintenance Service Operations which shall include without limitation:

- 2.9.1 how many daily zero / non zero road surface temperatures and gritting call outs relating to these temperatures have been undertaken;
- 2.9.2 details of anti-icing product usage;
- 2.9.3 details of all Precautionary Treatments undertaken;
- 2.9.4 details of all actions undertaken in relation to Reactionary Treatments;
- 2.9.5 any actions taken in relation to grit bins;
- 2.9.6 plant availability;
- 2.9.7 call-out times; and
- 2.9.8 service improvements.

2.10 Treatment Products

- 2.10.1 The Service Provider shall ensure that all treatment products used in the provision of Winter Maintenance Service Operations:

2.10.1.1 are compliant with the relevant British and European Standards including, without limitation BS 3247: Part 1: 1984 ("Salt for Spreading - Coarse Rock Salt");

2.10.1.2 are stored securely;

2.10.1.3 when stored shall not seep into any water courses; and

2.10.1.4 any excess Treatment Products are removed from the apron of the salt storage facility following the daily action.

2.10.2 The Service Provider shall ensure that any salt to be used in relation to the Winter Maintenance Service Operations is stored in a salt barn.

3. PERFORMANCE TARGETS

The Service Provider shall perform the Winter Maintenance Service Operations in accordance with the Performance Targets set out in Table 4.

Table 4

Service Delivery Output Element	Performance Target	Rectification Period	Adjustment Type	Adjustment Period	Moratorium Period	Monitoring Methodology	Monitoring Frequency
Services	Compliance with paragraph 2.1.1 of this part 4 of schedule 2 (<i>Output Specification</i>)	N/A	4(b)	7 days	N/A	F	Annually
Services	Compliance with paragraph 2.1.2 of this part 4 of schedule 2 (<i>Output Specification</i>)	N/A	4(f)	1 hour	N/A	O	Daily
Services	Compliance with paragraph 2.1.3.1 of this part 4 of schedule 2 (<i>Output Specification</i>)	1 day	4(f)	1 day	N/A	F	Monthly
Services	Compliance with paragraph 2.1.3.2 of this part 4 of schedule 2 (<i>Output Specification</i>)	1 day	4(f)	1 day	N/A	F	Monthly
Services	Compliance with paragraph 2.1.3.3 of this part 4 of schedule 2 (<i>Output Specification</i>)	1 day	4(f)	1 day	N/A	F	Monthly
Services	Compliance with paragraph 2.1.5 of this part 4 of schedule 2 (<i>Output Specification</i>)	N/A	4(e)	1 hour, with the Adjustment ceasing after a maximum of five Adjustments.	N/A	F	Monthly
Services	Compliance with paragraph 2.1.6 of this part 4 of schedule 2 (<i>Output Specification</i>)	N/A	4(d)	1 day	N/A	F	Monthly