**Birmingham City Council - Equality Impact Assessment Budgdet Savings Proposal 2020+**

**Title of proposed EIA**

DC006 20+ Brum Accounts Payment (EQUA413)

Amended Function

**EIA is in support of**

Digital and Customer Services

**Directorate**

**Service Area**

[Simon J Field](https://birminghamcitycouncil.sharepoint.com/sites/EqualityAssessmentToolkit/_layouts/15/listform.aspx?PageType=4&ListId=%7bbee94d96-dc70-4fc5-be07-01e470c199f9%7d&ID=128)

**Responsible Officer**

**Purpose of proposal**

|  |  |
| --- | --- |
|  | The Council will continue to develop the ability to request services online. This will include moving payments online making the process more efficient and eliminating the need for separate invoicing. Many of these payments are already transacted over the phone or are services provided to businesses so by allowing requests to be made over the internet it will widen access and allow payments to be made when convenient for service user. |

**What sources of information/data have been used to produce the screening of this policy/proposal?**

**PLEASE ASSESS THE POTENTIAL IMPACT OF YOUR PROPOSAL ON THE FOLLOWING PROTECTED CHARACTERISTICS**

**Age**

Service Users / Stakeholders

|  |  |
| --- | --- |
|  | ​Some older people are either unable to or less confident in using the internet. Further work will be done to ensure that they are still able to access services required and that there is suitable mitigation in place |

**Disability**

|  |  |  |
| --- | --- | --- |
|  | Service Users / Stakeholders | |
|  | ​​Some people with disabilities are either unable to or less confident in using the internet. Further work will be done to ensure that they are still able to access services required and that there is suitable mitigation in place. |

**Sex**

|  |  |
| --- | --- |
|  | Not Applicable |

**Gender Reassignment**

|  |  |
| --- | --- |
|  | Not Applicable |

**Marriage and Civil Partnership**

|  |  |
| --- | --- |
|  | Not Applicable |

**Pregnancy and Maternity**

|  |  |
| --- | --- |
|  | Not Applicable |

**Race**

|  |  |
| --- | --- |
|  | There is a risk that the shift to digital citizen engagement may disadvantage non-English speakers from different ethnic backgrounds. The lack of access to technology, digital capability, and cultural barriers are some of the challenges likely to be experienced by some BME communities.  The Council aims to consider this in developing digital interaction and to use ‘Plain English’ as a standard approach to improve accessibility. Each council webpage can currently be translated into 60 languages. We will address the mitigation in the context of the service transformation. |

**Religion or Beliefs**

|  |  |
| --- | --- |
|  | Not Applicable |

**Sexual Orientation**

|  |  |
| --- | --- |
|  | Not Applicable |

**Please indicate any actions arising from completing this intial screening exercise**

Further work is needed to ensure that older people and those with disabilities are able to continue to access these services. Further mitigation will be considered.

In addition once a clearer view of any staff impacted by this savings is known then there will  be a further review to make sure that no particular grouping are affected.

**Please indicate whether a full impact assessment is recommended**

NO

**If a full assessment is required please complete sections below:**

**What information/data has been collected to facilitate the assessment of this policy/proposal?**

​

**Any consultation analysis**

**Is there any adverse impact/s on any people with protected characteristics?**

**If yes, please explain your reasons for going ahead with your proposal?**

**Could the policy/proposal be modified to reduce or eliminate any adverse impact on any particular protected equality group(s)?**

No

**How will the effect(s) of this policy/proposal on equality be monitored?**

​

**What data is required in the future to ensure effective monitoring of this policy/proposal?**

**Consulted people or groups**

**Informed people or groups**

**Summary and evidence of findings from EIA**

|  |  |
| --- | --- |
| Further work is needed to ensure that older people, ethic minorities and those with disabilities are able to continue to access these services. Further mitigation will be considered.  In addition once a clearer view of any staff impacted by this savings is known then there will  be a further review to make sure that no particular grouping are affected. |  |
|  |  |
|  |  |

**DATE: 11/10/2019**

